

# Analyst Briefing 1H17

Advanced Info Service Plc.

10 August 2017



### Agenda

### Somchai Lertsutiwong, CEO

- 1H17 Wrap-up2017 Guidance and outlook
- Regulatory outlook

### Hui Weng Cheong, President

### Mobile:

- Improving market perception
- Data monetization in current pricing trend

### **FBB**

- Market expands into FTTx
- Pure broadband to fixed-mobile convergence

### Digital content

Video strategy of AIS

### Somchai Lertsutiwong, CEO

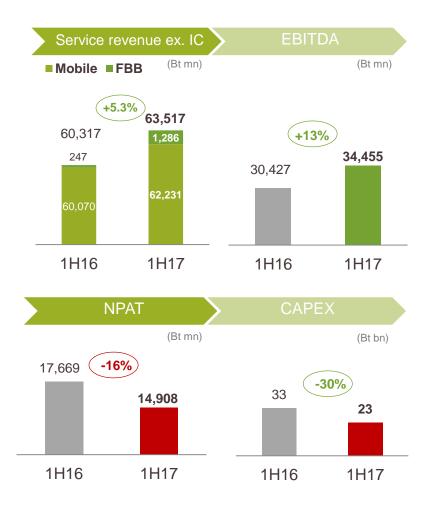
AIS' digital transformation



# Somchai Lertsutiwong CEO

### 1H17 AIS saw an improving growth





### Grew on organic demand for 4G and fibre technology



- Focused on 4G quality segments in postpaid, prepaid-to-postpaid, high-ARPU subscribers
- Improved "mobile data" perception with continued investment to enhance network quality, competitive 4G offerings, and spending to increase brand awareness
- Mobile revenue increased 3.6% YoY from 4G adoption and video consumption



- Increased subscriber base in 28 cities with higher experienced sales force and improving brand perception
- Offered competitive fibre offerings bundled with mobile
- FBB revenue increased 421% YoY with growing subscriber base and improving ARPU trend



- Built awareness and created differentiation in video content on mobile and fixed platforms
- Partnered with world class and local content providers

# FY17 Guidance maintained with competitive positioning

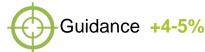


### Service revenue (ex. IC)

1H17: +5.3%

### 2H17 Outlook

- Mobile market remains competitive with handset subsidies continued in postpaid segment
- Fixed broadband continues to expand subscriber base and introduces FMC products
- Continues building differentiation through digital content



### **CAPEX**

1H17: Bt23bn

### 2H17 Outlook

- Continues enhancing 4G capacity with 2CA/3CA
- Invests in FBB port capacity and last mile connections in both existing areas and potential new areas with targeted ROI



Guidance Bt40-45bn

### **EBITDA** margin

1H17: 44.2%

### 2H17 Outlook

Remains flexibility in EBITDA margin for any strategic execution



Guidance 42-44%

### **Dividend**

1H17: paid Bt3.51/share or equivalent to 70% of NPAT



Guidance Minimum 70% of NPAT

### Regulatory outlook



### **Formation of new NBTC**

# Announcement and submission of application

- via general media
- <=30 days

### Preliminary selection

- by committees to have 14 candidates
- <=30 days

# Endorsement and submission to NLA

- by senator secretary
- <=30 days

### **Final selection**

- by NLA via secret voting to have 7 members
- <=30 days</li>

# Endorsement and submission to PM

- by NLA
- <=20 days</li>

### **Spectrum availability**

Spectrum available	Bandwidth	Status
700MHz	45MHz	Under broadcasting analog concession, expiring in 2020
850MHz**	10MHz	DTAC's concession expires in 2018
1800MHz	45MHz	DTAC's concession expires in 2018
2100MHz	15MHz	TOT-AIS Partnership
2300MHz	64MHz	TOT-DTAC Partnership
2600MHz	144MHz	MCOT opens for partnership

# Endorsement for Royal approval

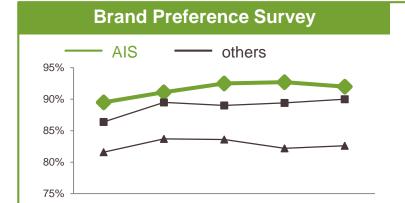
• by PM



# Hui Weng Cheong President

### Mobile: Market perception continued improving





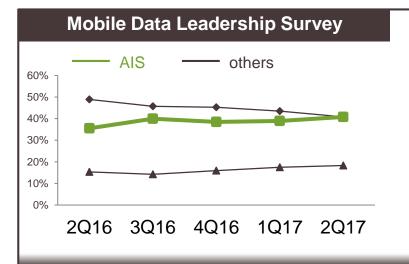
2016 3016 4016 1017 2017

 Strongly-admired brand preference with service excellence throughout last year









 Keep expanding network coverage and enhancing capacity, resulting in continuously improving mobile data perception

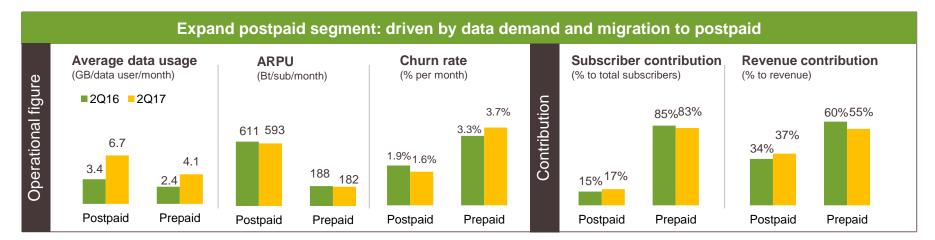
Total CAPEX
Bt23bn
in 1H17

2CA and 3CA network quality enhancement

Source: AIS

### Mobile: Growth driven by postpaid segment





### Postpaid: Build 4G adoption through VDO content

Postpaid offering is designed to encourage high ARPU subscription with more value and differentiation through VDO contents at worry-free data usage

### Segmented plans and handset offerings



Discounted 4G devices from leading brands

Monthly plans

Target high end with full 4G speed in large bucket with FUP\*, and target mid-tier with buffet plan with speed cap



Added value and differentiation with video contents

### Prepaid: Focus on segmentation

### Entertainment



### **Super Play SIM**

- Unlimited music
- Free 2GB AIS PLAY

### Teenagers



### **ZEED SIM**

- 12GB YouTube
- Free JOOX
- 5GB Super WiFi

### Roamers



SIM2FLY

- Popular outbound roamer SIM
- Bt399 for Asia
- · 4GB for 8 days

<sup>\*</sup>fair usage policy is applied through speed throttle down once reach data allowance

# Higher level of monthly commitment and data given

# Price plans: Target better ARPU and build differentiation on postpaid



### 4G/3G iEntertain NON-STOP Monthy Fee Total 4G/3G at max speed 4G/3G all network **Enjoy Free** (Baht) [minutes] 299 750MB\* 750MB 100 PREMIER 399 3GB\* 150 3GB 499 8GB\* 4GB 4GB 200 599 12GB\* 6GB 6GB 250 699 16GB\* 8GB 8GB 300

- 1) with FUP speed is reduced after reach the data usage limit
- 2) AIS Premier and HOOQ only applicable with Bt499 packages and above
- 3) AIS WIFI is included in all packages.

•	Attract new data users and encourage
	higher ARPU subscription through premium
	VDO contents e.g. AIS Premier and HOOQ

 4G speed with FUP at 128kbps after reaching the data usage limit

### \*applications

AIS			Astimo	BEC		
PLAY	HOOG	0	ONLINE	TERO	COOLISM	
AIS PLAY	H000	J00X	AtimeOnline	BEC-Tero Radio	COOLISM	HEADSHO!

	Monthly Fee (Bt)	4G/3G Unlimited max speed at	Call within AIS (mins)	Enjoy Free
	350	512kbps	100	PREMIER ##
H	450	1mbps	100	NETFLIX
Buffet NET	550	4mbps	200	1 month
Bufi	600	6mbps	200	12 months

1) AIS WIFI is included in all packages.

0.0	Monthly fee (Baht)	4G Internet	3G Internet*	Call all network (minutes)	Enjoy Movies Free
ÜΕ	1,099		16GB	650	PREMIER FILL
SPE	1,299	Unlimited	20GB	850	3 month NETFLIX
	1,499	at Max Speed	25GB	1,200	3 month
MAX	1,899	iviax Speeu	30GB	2,000	12 month

- Offer unlimited data usage at different speed for diverse needs e.g. chat, social networks, music, HD video streaming
- Encourage customer to move from prepaid to postpaid subscription with worry-free plan

 Serve high-end heavy data users with real unlimited max speed experience

### FBB: Expand subscriber and revenue base

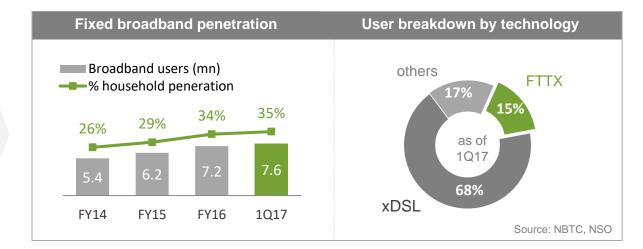




### Thai fixed broadband market

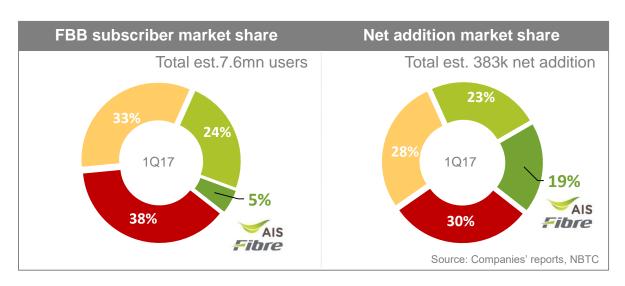
### **Key drivers:**

- Low fixed broadband penetration (39% of 21.5m households)
- Majority of existing users connect through xDSL



### Key strategy

- Increase subscriber base in existing areas
- Expand into potential new areas that meet investment criteria
- Introduce competitive segmented pricing and FMC products
- CAPEX allocated for Bt5bn in 2017



### FBB: Adding value through bundling packages



Pure broadband

Broadband + contents

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HomeBROADBAND Package					
May Speed Internet	Broadband Internet Value Package				
Max Speed Internet (download)	Standard Price (Baht/Month)	AIS Customer (Baht/Month)			
30 Mbps	590	531			
50 Mbps	777	699			
75 Mbps	888	799			
100 Mbps	999	899			

Net and HomePLUS Package					
Boardband Internet with AIS PLAYBOX					
Max Speed Internet (download)	Standard Price (Baht/Month)	AIS Customer (Baht/Month)	AIS Serenade (Baht/Month)	HCOQ	
30 Mbps	690	631	-	2	
50 Mbps	877	799	699	FREE!	
75 Mbps	988	899	-	12 Months	
100 Mbps	1,099	999	899		





Monthly Fee (Bt)	FBB mbps (DL/UL)	Entertainment	MOBILE Unlimited speed at
599	30/10	NA	1Mbps
799	50/20	PLATINUM #B 12 months 3 months	4Mbps
1,799	100/40	HOOQ	CMbpa
1,999	200/50	PLATINUM	6Mbps

- Offer competitive pricing with segmented packages to serve different needs of customers
- Focus on ARPU accretion Encourage customers to subscribe to high-end packages with more value for money and attractive campaigns
- Leverage synergy of the three core businesses (FMC) to acquire new subscribers while create stickiness and differentiation.

### Digital service: Differentiate via AIS video strategy



### Variety & exclusivity of VDO library

### **Premium Content**

Exclusive and world-class contents



Core video subscription linear & on-demand

Additional subscription video on-demand (SVOD)



HB@ G@











### **Freemium Local**

Local content leaders



**Special on-demand** Special episodes, short clips, live concerts



Linear free-to-air channels









### Multi-platform delivery



Mobile: AIS PLAY
Personal entertainment

FBB: AIS PLAYBOX
Home entertainment



### Bundled subscription model

### **VDO package for Mobile**



Build awareness through short-term free-trial period to educate customers and increase stickiness

### **VDO package for FBB**





Offer more worth-the-money proposition to customers compared to common pay TV service



# Somchai Lertsutiwong CEO

### Gear toward Digital Transformation



### **ACHIEVE SUSTAINABLE GROWTH**

# Digital services Video Mobile Money Cloud IoT





Agriculture



Public health



Education Startup

Digital customer services



virtual agent





social media



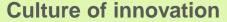


eService app



Weekly







Internal innovation program





Promote cost efficiency through digital channels and optimized human touch points for revenue generation tasks

Encourage innovative sense among employees to be ready for digital disruption era

Empowered Thai economy and well-being through expertise in telco and infrastructure



# Q&A





### **Disclaimers**

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The statements are based on our management's assumptions and beliefs in light of the information currently available to us. These assumptions involve risks and uncertainties which may cause the actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Please note that the company and executives/staff do not control and cannot guarantee the relevance, timeliness, or accuracy of these statements.

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