

## **Investor Presentation**

Advanced Info Service Plc.

November 2019



**Ticker:** ADVANC (SET) AVIFY (ADR)



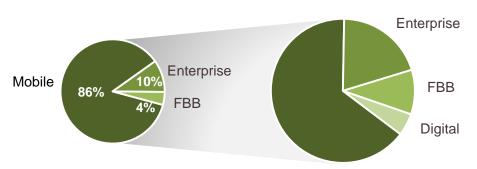


## **AIS: Digital Life Service Provider**





#### Medium to long term



#### **Strengthen the Core**

Maintain leadership in core mobile business while optimizing and digitizing to preserve strong cash flow generation

#### **Expand New Growth Engine**

Expand revenue and profit stream from Fixed Broadband and Enterprise Business while serving to strengthen and leverage from the core mobile business

#### **Build New Digital Businesses**

Build new digital platforms to serve future customer's lifestyle and create new way of customer engagement through partnership models



48% market share
41.6mn subscribers
Nationwide 4G/3G/2G
mobile network >98%
coverage



>98% Mobile network coverage



5<sup>th</sup> year of operation 9% market share 937K subscribers Fibre to home internet



Cover **57 key cities** out of 77 provinces



Cover 7mn home-pass out of 22m households in Thailand



- Insurance
- Game
- Advertising

## 9M19: Robust revenue growth with guidance maintained



## 9M19 performance



#### Core service revenue







- Maintain leadership in network quality
- Continue strengthening brand perception
- Focus on Customer Value Management (CVM)



- Offer Fixed-Mobile Convergence (FMC)
- Enhance sales effectiveness
- 1mn subscriber target by end-2019 with quality acquisition



- Gain share in EDS (Enterprise data service)
- Drive double-digit growth in Cloud/DC/ICT
- Explore IoT in key verticals
- Continue operational efficiency & digitization
- Ensure spending effectiveness to compete and retain quality subscribers
- Invest for 4G leadership and fixed broadband
- Invest in future-proof technology and incorporate 5G capability in network plan
- Continuously invest in research and development of 5G use cases to explore new revenue opportunities.

#### FY19 Guidance

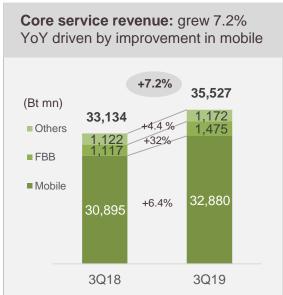
Mid-single digit growth

EBITDA margin Stable from last year

CAPEX 20-25bn

# 3Q19 Overview: Mobile saw improvement while FBB continued strong growth







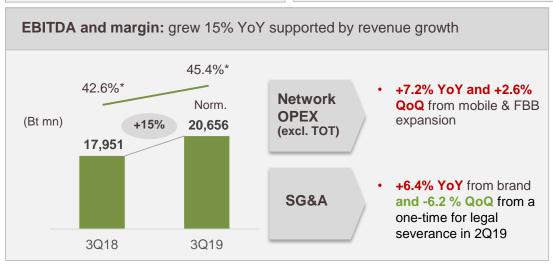
- Revenue +6.4% YoY, flat QoQ following postpaid price adjustment
- Postpaid subs gained 208k vs -115k in prepaid with data consumption of 12.1 GB/month
- Robust revenue growth of +32% YoY, +6.9% QoQ driven by 81.6k
   net addition
- Focused on FMC and maintain 1mn subs target supported by AIS shops, Telewiz, and AIS Call Center to ensure quality

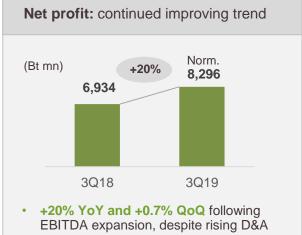
#### Enterprise:

 Maintained high-single digit growth for FY19, supported by endto-end product proposition combined with CSL

#### Consumer:

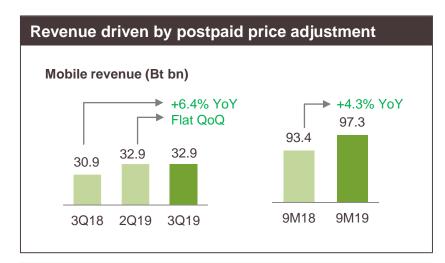
 Continued building engagement platforms in video, mobile money, IoT, and partner platforms





## Mobile: Revenue grew from postpaid price adjustment

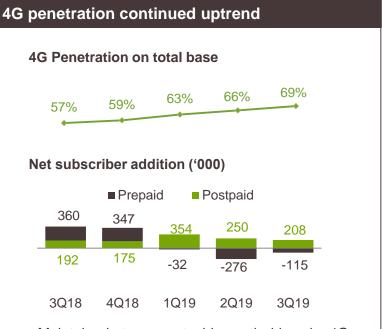




#### Maintained network quality leadership



- AIS awarded Thailand's Fastest Mobile Network for 5 consecutive years
- The best network performance, tested by QUALCOMM



- Maintained strong postpaid growth driven by 4G demand and handset campaigns.
- The decrease in prepaid customers resulted from customer demand to convert from prepaid to postpaid.

## Mobile price plan:



# Gearing toward volume-base plans in postpaid; while maintaining competitiveness as well as acquiring targeted segments in prepaid

#### Postpaid: Full 4G speed

| Monthly<br>Fee (Bt) | Total i | nternet      | Throttled<br>speed | Call all<br>networks<br>(mins) | Enjoy     | Free     |
|---------------------|---------|--------------|--------------------|--------------------------------|-----------|----------|
| 299                 | 1.5     | <b>GB</b>    | 128kbps            | 100                            | HB©°      |          |
| 399                 | 50      | GB           |                    | 150                            | MB.       |          |
| 499                 | 10      | GB           |                    | 200                            | 3 months  |          |
| 599                 |         | 16GB         | 384kbps            | 300                            |           |          |
| 699                 |         | 20GB         |                    | 300                            | YCOL 💠    | NETFLIX  |
| 899                 |         | 30GB         |                    | 400                            | 1 month   | 3 months |
| 1,099               |         |              |                    | 650                            |           |          |
| 1,299               | N=XTG   | I Indicate d | _                  | 850                            | PLAY      |          |
| 1,599               |         | Unlimited    | -                  | 1,200                          | 5.5       |          |
| 1,999               |         |              |                    | 2,000                          | 12 months |          |

#### **NEXT G Flexi Speed:** The adjustable data package to match your speed needs

| Monthly<br>Fee (Bt) | NEXTG     | Internet<br>4G/3G<br>(GB) | Call all<br>networks<br>(mins) | JPER | Speed<br>Adjustment |
|---------------------|-----------|---------------------------|--------------------------------|------|---------------------|
| 450                 |           | 20                        |                                |      | Full Speed          |
| 550                 | Unlimited | 40                        | 200                            |      | 8 Mbps<br>4 Mbps    |
| 750                 |           | 60                        |                                |      | 2 Mbps              |

#### Prepaid: Main package

| THE ONE S  | IM                                   | First Activation Bt50 |                       |
|--|--------------------------------------|-----------------------|-----------------------|
| THE ONE SIMPLE OF THE ONE SIMP | Refill at<br>least<br>Bt150<br>(12m) | 750MB/2Mbps 1GB 30d   | <b>Data</b><br>2GB/7d |
| SUPER SOC  | CIAL SIM                             | First Activation Bt50 | İ                     |
| 00. ER 000   | JIAL OIN                             | Thot Addivation Blod  |                       |
| SUPER SOCIAL   | Refill at least Bt150                | f                     | Data<br>2GB/7d        |
| SUPER 2  | Refill at least                      | <b>f</b>              |                       |

#### Prepaid: SIM2Fly

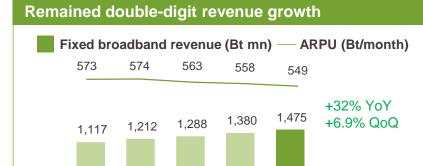
| Required<br>Top-up (Bt) | Bundle                                     | Section 1997 de |
|-------------------------|--|-----------------|
| 399                     | 6GB of data for 8 days in Asia & Australia |                 |
| 899                     | 6GB of data for 15 days globally           |                 |
| 2,799                   | 15GB of data for 1 year globally           |                 |

\*Voice call: Bt6/minute for all packages

- Offer various segmented SIMs to cater different needs
- Leverage bundling services to encourage recurring top-up

## FBB: Continued both revenue and subscriber momentum





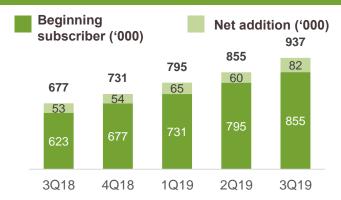
 Robust revenue growth in 3Q19, focusing on high value customers acquisition through leveraging mobile subscribers

2Q19

3Q19

1Q19

#### **Enhanced quality subscriber growth**



 Gained 81.6k subscribers in 3Q19, maintaining 1mn subscribers target within 2019

#### Launched the new 1Gbps fibre packs

4Q18

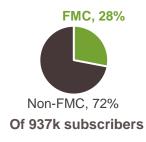
#### Continued to increase value via FMC and leverage key channels

Max Speed Internet (Download/Upload)

3Q18

#### 1Gbps/ 100 SUPER MESH WIFI Package





- Focus on cross-selling to AIS existing mobile subscriber base to acquire quality subscribers and enhance ARPA (average revenue per account)
- Enhance sales effectiveness through call center and Telewiz
- Awarded "The fastest broadband network in Thailand" by OOKLA





## Digital service: Expand strategic digital services for both enterprise and consumer



#### Enterprise: Repositioned to be #1 service provider

Full range of customized solutions for specific industry













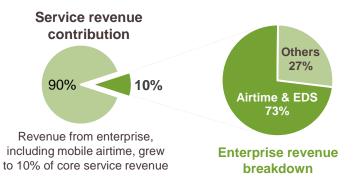
COLLABORATION

COMMUNICATION

SECURITY

DIGITAL MARKETING

Maintained target to achieve high-single digit growth in FY19 for enterprise segment



- Leverage on exiting 9 Data centers
- Continue to explore potential IoT in several key areas

#### Strengthened engaging consumer platforms

Video



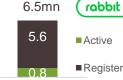




2.2mn active users (Sep-19)

Complemented by AIS fibre as live broadcast & on-demand channels

**Mobile money** 



rabbit **LINE Pay** 

■ Registered, but not active

Sep-19

Comprehensive payment platform complementing digital life service

Insurance

Established an insurance broker company to be a point of online insurance sale

**Advertisement** 

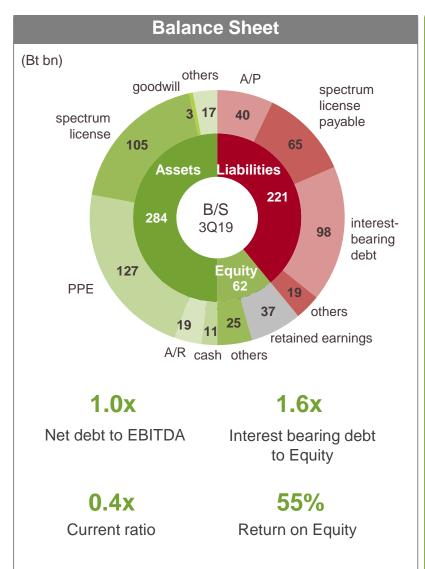
 Data-driven marketing through "THAN" - Advertising for Thais

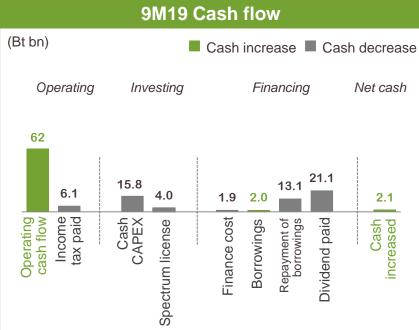
Games

Stimulate & facilitate Thais' eSports with 4 strategies: Connect, Compete, Share, & Educate

## Maintained financial flexibility for future growth







Operating cash flow in 9M19 was sufficient to fund both CAPEX, debt repayment, and dividend.

**Investing cash flow** was Bt16bn while FY19 budgeted CAPEX is maintained at Bt20-25bn

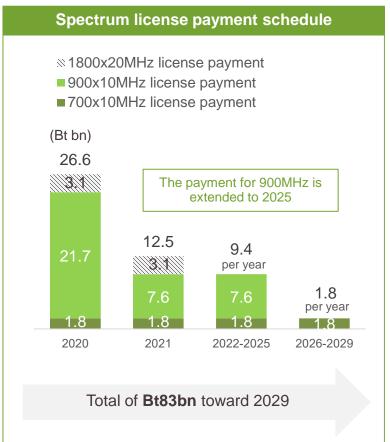
#### Average finance costs = 3.1% p.a.

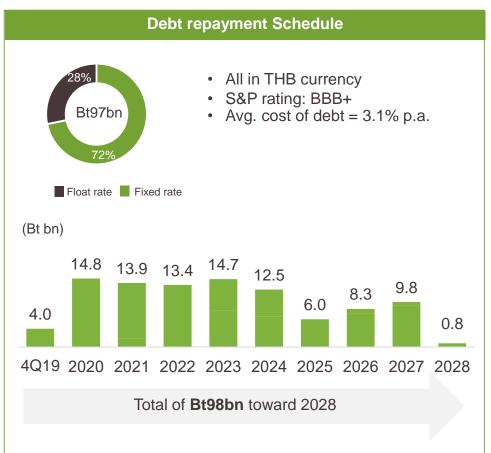
- Maintained investment grade credit ratings
  - Fitch: national rating AA+ (THA), outlook stable
  - S&P: BBB+, outlook stable

## License payment and debt repayment schedule



#### 900MHz payment term extended





## Get to know 5G





http://advanc-th.listedcompany.com/article\_20191009.html

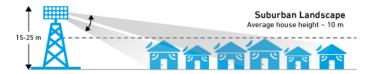
#### 5G in a Nutshell











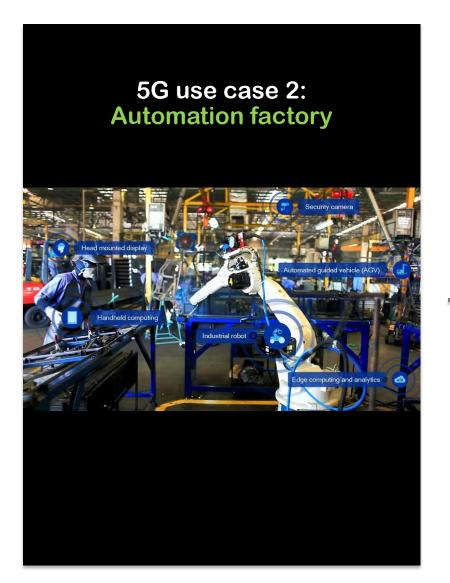
WTTx = Wireless To The Everything

WTTx is a new 5G-based broadband access solution, which uses wireless to provide fiber-like broadband access for household.

#### WTTx benefits:

- High speed internet access with superior performance
- Lower investment cost compared to others wired access
- Fast deployment
- Easy maintenance





## 5G technology provides low latency and high reliability connectivity for manufacturing.

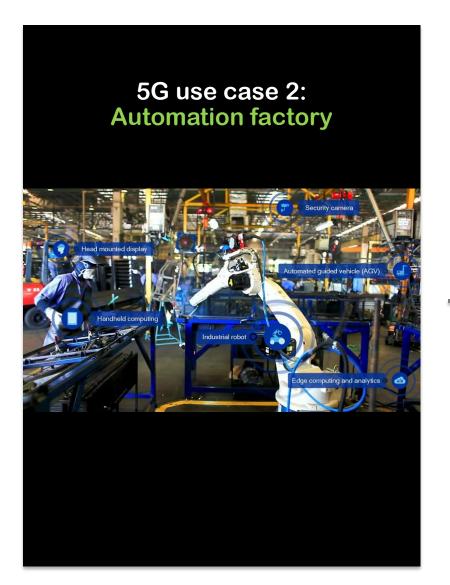
These are requirements that manufacturers currently rely on fixed-line networks.

The mobile 5G technology will allow for higher flexibility, lower cost and shorter lead times for factory floor production reconfiguration and layout changes.

#### **Automation factory benefits:**

- 1. Reduce system setup time
- 2. Increase productivity
- 3. Minimize machine downtime in case of any changes





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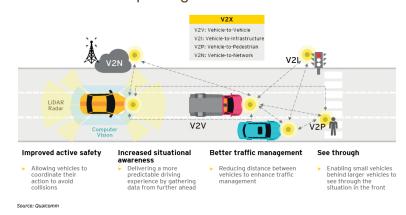




Autonomous driving means the self-driving of a vehicle to a specific target in real traffic without the intervention of a human driver.

#### **Autonomous driving benefits:**

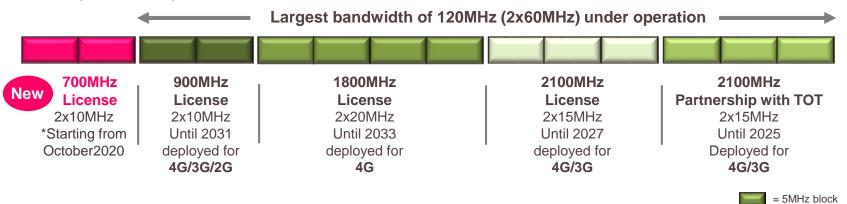
- 1. Reduce accidents
- 2. Reduce traffic congestion/Lower fuel consumption
- 3. Reduce CO2 emission
- 4. More efficient parking



## **5G Development**



#### AIS's spectrum portfolio







## **APPENDIX**

## Impact from TOT partnership



**Tower agreement:** With dispute of tower ownership settled, AIS agreed to rent towers from TOT who will rent the space and use maintenance services from AWN for 10 years, effective from 1-Jan-19. The agreement effectively incurred a net cost of approximately Bt200mn/month in 2019 vs Bt300m previously.



#### **Net basis**

AIS recognized the TOT tower rental under 'Network operating expenses'

**Net cost = Bt900mn per quarter.** 

New

#### **Gross basis**

**Revenue** from space rental and maintenance services is booked under 'IC and TOT partnership revenue'

Cost of tower rental is presented under 'Network OPEX and TOT partnership cost'.

**Net cost = Bt600mn per quarter** (effective since Jan-19)

Net impact of cost-saving from new TOT agreement <u>for 1H19:</u> Bt600mn Net impact of cost-saving from new TOT agreement for 3Q19: Bt300mn



Booked in 3Q19

**2G equipment:** AIS agreed to settle rental dispute and to purchase 2G equipment from TOT for Bt244mn, effectively discontinues the rent from Sep-19 onward. (Since Jul-16, AWN has paid for the use of 2G equipment at Bt167mn/month.)



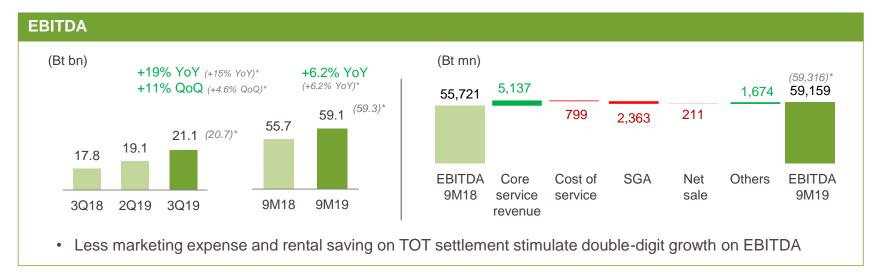
AIS recognized the 2G equipment rental under 'Network operating expenses'
Net cost = Bt500mn per quarter. New

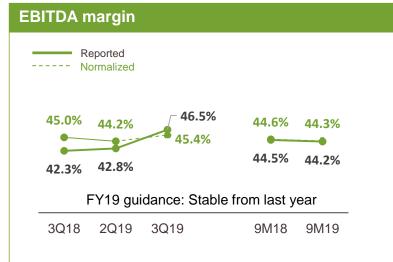
Effectively discontinued the rent from 3Q19 onward

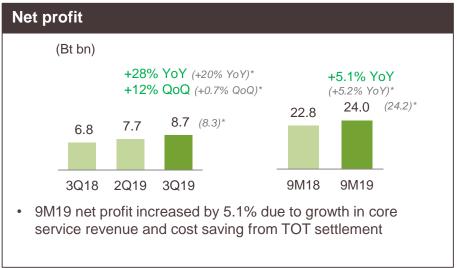
Net impact of cost-saving from 2G equipment buyback for 3Q19: Bt500mn

## Profit rose from both revenue and cost improvement









<sup>\*</sup>Show performance after normalizing Bt479mn (before tax) of TOT partnership in 3Q19

## 3Q19 & 9M19 Financial Highlights (Pre-TFRS15)



|                        |          |          | This     | table is base | d on pre-TFR    | S 15     |          |               |
|------------------------|----------|----------|----------|---------------|-----------------|----------|----------|---------------|
| Bt mn                  | 3Q18     | 2Q19     | 3Q19     | %YoY          | %QoQ            | 9M18     | 9M19     | %YoY          |
| Mobile revenue         | 30,895   | 32,911   | 32,880   | <b>▲</b> 6.4% | flat            | 93,358   | 97,346   | <b>▲</b> 4.3% |
| FBB revenue            | 1,117    | 1,380    | 1,475    | ▲32%          | ▲6.9%           | 3,224    | 4,143    | ▲29%          |
| Other revenues         | 1,122    | 1,103    | 1,172    | <b>4</b> .4%  | <b>▲</b> 6.3%   | 3,163    | 3,393    | <b>▲</b> 7.3% |
| Core service revenue   | 33,134   | 35,394   | 35,527   | <b>^7.2%</b>  | <b>^0.4%</b>    | 99,745   | 104,883  | <b>\$5.2%</b> |
| IC and TOT partnership | 3,111    | 2,841    | 4,278    | <b>▲</b> 38%  | <b>▲</b> 51%    | 7,374    | 10,113   | ▲37%          |
| Service revenue        | 36,245   | 38,235   | 39,804   | ▲9.8%         | <b>▲4.1%</b>    | 107,120  | 114,996  | <b>▲7.4%</b>  |
| SIM and device sales   | 5,865    | 6,453    | 5,652    | ▼3.6%         | ▼12%            | 18,152   | 18,973   | <b>▲</b> 4.5% |
| Total revenues         | 42,110   | 44,688   | 45,457   | <b>^</b> 7.9% | <b>^</b> 1.7%   | 125,271  | 133,969  | <b>46.9%</b>  |
| Cost of service        | (19,835) | (20,170) | (20,748) | <b>▲</b> 4.6% | <b>^</b> 2.9%   | (56,317) | (60,735) | <b>▲</b> 7.8% |
| SG&A                   | (6,794)  | (7,706)  | (7,227)  | ▲6.4%         | ▼6.2%           | (19,327) | (21,719) | <b>▲12%</b>   |
| EBITDA*                | 17,817   | 19,117   | 21,135   | <b>^19%</b>   | <b>▲11%</b>     | 55,721   | 59,159   | <b>^6.2%</b>  |
| EBIT*                  | 9,261    | 10,059   | 11,565   | <b>▲</b> 25%  | <b>▲</b> 15%    | 30,761   | 31,687   | <b>4</b> 3.0% |
| NPAT*                  | 6,800    | 7,725    | 8,679    | <b>^28</b> %  | <b>▲12</b> %    | 22,843   | 24,019   | <b>▲5.1%</b>  |
| Sales margin           | -5.5%    | -4.0%    | -4.2%    | ▲130bps       | ▼20bps          | -3.2%    | -4.1%    | ▼100bps       |
| EBITDA margin*         | 43%      | 43%      | 47%      | ▲420bps       | ▲370bps         | 45%      | 44%      | ▼30bps        |
| EBIT margin*           | 22%      | 23%      | 25%      | ▲340bps       | ▲290bps         | 25%      | 24%      | ▼90bps        |
| NPAT margin*           | 16%      | 17%      | 19%      | ▲290bps       | <b>▲</b> 180bps | 18%      | 18%      | ▼30bps        |

<sup>\*</sup>Included one-time expense of Bt479mn (before tax) for TOT Partnership in 3Q19. See page 7 for normalization

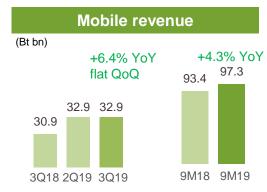
## 3Q19 & 9M19 Financial Highlights (Post-TFRS15)



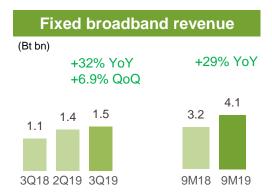
|                        | Post-TFRS 15 |          |          |               |          |
|------------------------|--------------|----------|----------|---------------|----------|
| Bt mn                  | 1Q19         | 2Q19     | 3Q19     | %QoQ          | 9M19     |
| Mobile revenue         | 30,678       | 32,042   | 31,851   | ▼0.6%         | 94,571   |
| FBB revenue            | 1,288        | 1,380    | 1,409    | ▲2.1%         | 4,078    |
| Other revenues         | 1,078        | 1,083    | 1,201    | <b>▲11%</b>   | 3,362    |
| Core service revenue   | 33,044       | 34,505   | 34,461   | flat          | 102,011  |
| IC and TOT partnership | 2,995        | 2,841    | 4,278    | <b>▲</b> 51%  | 10,113   |
| Service revenue        | 36,039       | 37,346   | 38,739   | ▲3.7%         | 112,124  |
| SIM and device sales   | 7,222        | 6,736    | 5,994    | ▼11%          | 19,952   |
| Total revenue          | 43,262       | 44,081   | 44,733   | <b>▲1.5</b> % | 132,076  |
| Cost of service        | (19,817)     | (20,170) | (20,748) | ▲2.9%         | (60,735) |
| SG&A                   | (6,262)      | (7,047)  | (6,331)  | <b>▼</b> 10%  | (19,641) |
| EBITDA                 | 18,868       | 19,169   | 21,307   | <b>▲11%</b>   | 59,344   |
| EBIT                   | 10,021       | 10,118   | 11,734   | <b>▲17</b> %  | 31,873   |
| NPAT                   | 7,570        | 7,754    | 8,800    | <b>^13%</b>   | 24,125   |
| Sales margin           | 0.9%         | 0.4%     | 1.8%     | ▲140bps       | -1.0%    |
| EBITDA margin          | 43.6%        | 44%      | 48%      | ▲410bps       | 45%      |
| EBIT margin            | 23.2%        | 23%      | 26%      | ▲330bps       | 24%      |
| NPAT margin            | 17.5%        | 18%      | 20%      | ▲210bps       | 18%      |

#### 3Q19 & 9M19 Revenue Breakdown

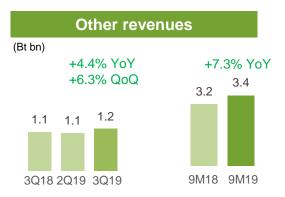




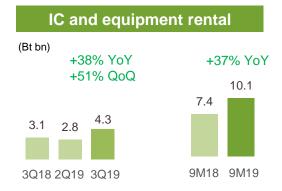
 YoY growth driven by improvement of data pricing



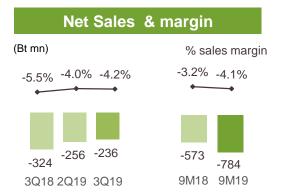
• Expanded subscriber base to 937k, adding 81.6k in the quarter



 DC & Cloud business were the main growth driver with higher capability from CSL acquisition



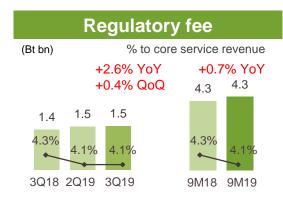
 Increased YoY and QoQ due to TOT settlement



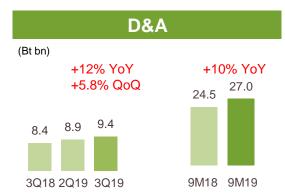
Continued handset campaigns

#### 3Q19 & 9M19 Cost Breakdown

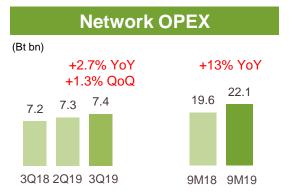




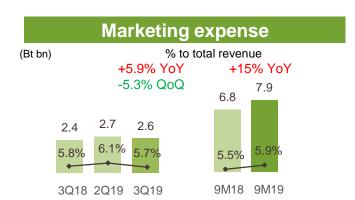
 Increased following higher service revenue and maintained at 4.1% of core service revenue



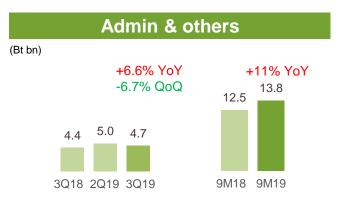
 Continued investment in 4G network, FBB, and 1800MHz spectrum license



 9M19 network OPEX increase 13% YoY from 4G expansion and TOT partnership cost



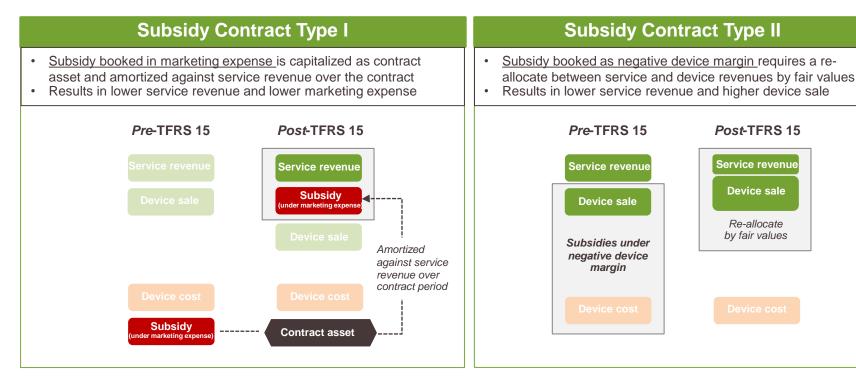
- QoQ reduction mainly resulted from an increase in brand campaign in 2Q19
- 9M19 increased from investment for brand perception and handset subsidies

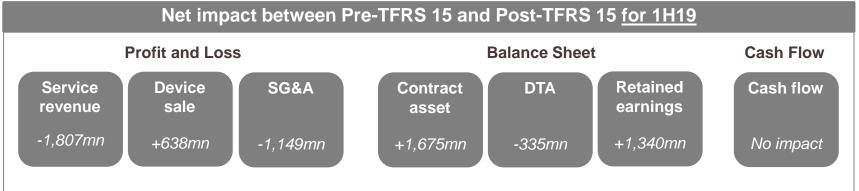


- The drop QoQ due to one-time provision for legal severance in 2Q19. However, YoY increase came from interest charge on settlement of 2G equipment with TOT
  - 9M19 increase resulted from legal severance recognition in 2Q19

## **Impact from TFRS 15 adoption**







## **Impact from TFRS 16**



New account standard to replace TAS17, affective on 1 January 2020

 AIS's major operating leases to be transferred: tower and site rental, long term roaming contract with TOT on 2100MHz, office and shop building and transmissions

# Previous standard (TAS 17) Operating lease Rental expense Cash flow from operating activities (Rental expense)

#### New standard (TFRS 16)

#### **Finance lease**

**Assets:** Right of use (ROU) **Liabilities:** Lease liability

Accounting transactions incurred

- Depreciation expense
- Interest expense
- Deferred tax

Cash flow from financing activities
(Finance lease payment)

#### Net impact between Pre-TFRS 16 and Post-TFRS 16 in 2020

#### **Profit and Loss**



**Higher EBITDA** (decrease in rental expense and increase in depreciation)



Lower net profit in the beginning (high interest expense)

#### **Balance Sheet**



**Higher Assets** 



Higher liabilities

#### **Cash Flow**



Increase in cash flow from operating activities



Decrease in cash flow from financing activities

\*No impact

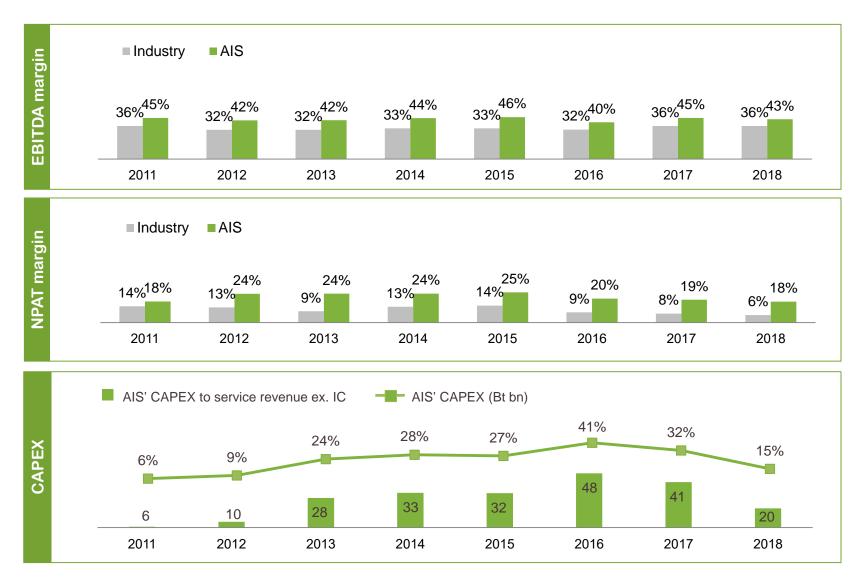
## **FY19** Pre-TFRS 15 Guidance (maintained)



| FY19 guided items                          | Guidance  | Rationale   |
|--|---|---|
| Core service revenue                       | Mid-single digit<br>growth                          | <ul> <li>Mobile: stay competitive in maintaining business scale driven by 4G and penetration in growing segments</li> <li>FBB: deploy FMC (Fixed- Mobile Convergence) targeting 1mn subscribers milestone</li> <li>Enterprise: gain share in mobile airtime and EDS while growing in Cloud/DC/ICT managed services</li> </ul> |
| EBITDA margin                              | Stable from last year (43.4% in FY18)               | <ul> <li>Allocate sufficient capital to retain and expand scale in respective businesses</li> <li>Optimize OPEX, offset with cost to support network growth in all businesses</li> </ul>  |
| Budgeted CAPEX (excludes spectrum payment) | Bt20-25bn, of which<br>Bt4-5bn allocated for<br>FBB | <ul> <li>Focus on 4G capacity expansion incorporating 5G-compatible architecture</li> <li>Expand last miles to serve 1mn FBB customers</li> </ul>   |
| Dividend policy                            | Minimum 70% payout ratio                            | Preserve financial health and flexibility for future growth   |

## Historical profitability and CAPEX trend

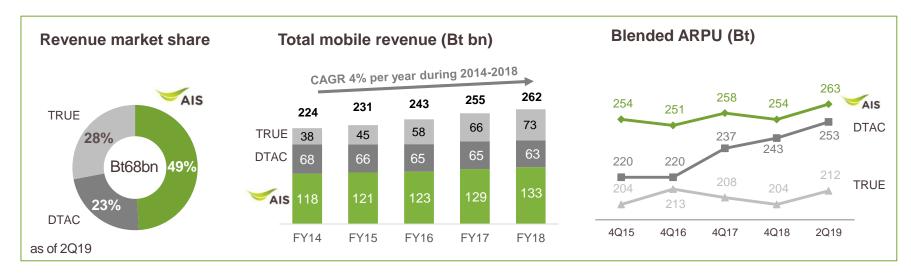


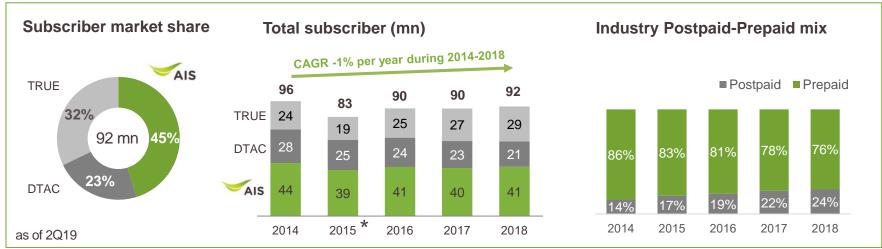


Source: company data

## **Mobile industry stat**



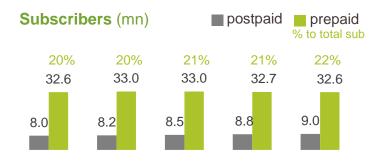


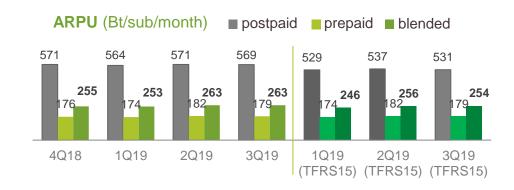


<sup>\*</sup> In 2015, sub base of the industry was affected by the adjustment of prepaid sub reporting to reflect only active ones. The decrease in sub base also caused by NBTC's announcement requiring prepaid sub to register their SIMs. The SIMs that failed to register by the deadline were terminated.

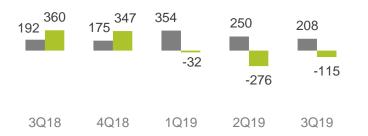
## Mobile: Data usage grew more reasonably



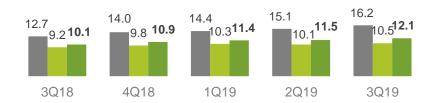




#### Net addition ('000)



#### **VOU** (GB/data sub/month)



- Mobile subscribers was at 41.6mn, slightly increased with net add of 94k QoQ
- Postpaid subscribers grew 208k QoQ, underpinned by prepaid-to-postpaid conversion and attractive handset campaigns.
- Prepaid subscribers decreased 115k QoQ, partly from postpaid migration.

- Blended ARPU maintained at Bt263, resulted mostly from corporate subscribers
- Blended VOU increased to 12.1GB but the rate of growth was more modest compared to the hype from last year unlimited data plan.

## Mobile postpaid package: Gearing toward full-speed plans



#### Full 4G speed

| Monthly<br>Fee (Bt) | Total i   | internet  | Throttled speed | Call all<br>networks<br>(mins) | Enjoy     | <sup>,</sup> Free |
|---------------------|-----------|-----------|-----------------|--------------------------------|-----------|-------------------|
| 299                 | 1.5       | 5GB       | 128kbps         | 100                            | HB©.      |                   |
| 399                 | 50        | GB        |                 | 150                            | WE.       |                   |
| 499                 | 10        | GB        |                 | 200                            | 3 months  |                   |
| 599                 |           | 16GB      | 384kbps         | 300                            |           |                   |
| 699                 |           | 20GB      |                 | 300                            | YC⊙r      | NETFLIX           |
| 899                 |           | 30GB      |                 | 400                            | 1 month   | 3 months          |
| 1,099               | NEXT      | )         |                 | 650                            |           |                   |
| 1,299               | Unlimited |           |                 | 850                            | PLAY      |                   |
| 1,599               |           | Unlimited | -               | 1,200                          |           |                   |
| 1,999               |           |           |                 | 2,000                          | 12 months |                   |

#### **NEXT G Flexi Speed:** The adjustable data package to match your speed needs

| Monthly<br>Fee (Bt) | NEXTG     | Internet<br>4G/3G<br>(GB) | Call all<br>networks<br>(mins) | AIS<br><sup>super</sup> ର<br>W <b>iFi</b> | Speed<br>Adjustment |
|---------------------|-----------|---------------------------|--------------------------------|---|---------------------|
| 450                 |           | 20                        |                                |   | Full Speed          |
| 550                 | Unlimited | 40                        | 200                            |   | 8 Mbps              |
|                     |           |                           |                                |   | 4 Mbps              |
| 750                 |           | 60                        |                                |   | 2 Mbps              |

#### Data add-on package

| V 1        | Day (s) |        |        |         |  |  |
|------------|---------|--------|--------|---------|--|--|
| Volume     | 1 day   | 3 days | 7 days | 30 days |  |  |
| 100 MB     | 9 Bt    |        |        |         |  |  |
| 200 MB     | 15 Bt   |        |        |         |  |  |
| 600 MB     | 20 Bt   |        |        |         |  |  |
| 1 GB       | 35 Bt   | 65 Bt  | 99 Bt  | 199 Bt  |  |  |
| 1.5 GB     | 39 Bt   | 69 Bt  | 109 Bt | 229 Bt  |  |  |
| 2 GB       | 45 Bt   | 75 Bt  | 115 Bt | 239 Bt  |  |  |
| 3 GB       | 49 Bt   | 79 Bt  | 119 Bt | 399 Bt  |  |  |
| 4 GB       | 69 Bt   | 99 Bt  | 135 Bt | 450 Bt  |  |  |
| 5 GB       | 75 Bt   | 105 Bt | 150 Bt | 488 Bt  |  |  |
| NEXTE 8 GB | 89 TBt  | 149 Bt | 199 Bt | 599 Bt  |  |  |

- Attract new data users and encourage higher ARPU subscriptions through premium VDO contents
- Serve high-end heavy data users with real unlimited max speed experience

Updated: Nov-19

## Mobile: Prepaid package



| Main package   |                                      |               |                          |                       |
|--|--------------------------------------|---------------|--------------------------|-----------------------|
| THE ONE S  | THE ONE SIM                          |               | vation Bt50              |                       |
| THE ONE SIM  | Refill at<br>least<br>Bt150<br>(12m) | 75 <b>(a)</b> | 50MB/2Mbps<br>1GB<br>30d | <b>Data</b><br>2GB/7d |
| SUPER SO   | CIAL SIM                             | First Acti    | vation Bt50              |                       |
| SUPER SOCIAL FOR SOCIAL FOR SOCIAL FOR SUPER SOCIAL FOR S | Refill at<br>least<br>Bt150<br>(12m) |               | 1Mbps/30d<br>30d         | <b>Data</b><br>2GB/7d |
| Call rate: Bt0.014/s - Bt1 at first minute   |                                      |               |                          |                       |

| Prepaid: SIM2Fly        |  |  |
|-------------------------|--|--|
| Required<br>Top-up (Bt) | Bundle                                     |  |
| 399                     | 6GB of data for 8 days in Asia & Australia |  |
| 899                     | 6GB of data for 15 days globally           |  |
| 2,799                   | 15GB of data for 1 year globally           |  |

<sup>\*</sup>Voice call: Bt6/minute for all packages

- Offer various segmented SIMs to cater different needs
- Leverage bundling services to encourage recurring top-up

| Data add-on package |                        |     |  |  |  |  |  |
|---------------------|------------------------|-----|--|--|--|--|--|
| Period              | Period Data Price (Bt) |     |  |  |  |  |  |
| Daily               |                        |     |  |  |  |  |  |
| 24h                 | 2GB                    | 35  |  |  |  |  |  |
| 24h                 | 8GB + AIS Wi-Fi        | 89  |  |  |  |  |  |
| Weekly              |                        |     |  |  |  |  |  |
| 5d                  | 2GB                    | 99  |  |  |  |  |  |
| 7d                  | 2.5GB / 512kbps        | 89  |  |  |  |  |  |
| 7d                  | Unlimited (6am-6pm)    | 99  |  |  |  |  |  |
| 7d                  | 2.5GB / 1Mbps          | 120 |  |  |  |  |  |
| 7d                  | 8GB + AIS Wi-Fi        | 199 |  |  |  |  |  |
| Monthly             |                        |     |  |  |  |  |  |
| 30d                 | 1GB                    | 199 |  |  |  |  |  |
| 30d                 | Unlimited (6am-6pm)    | 299 |  |  |  |  |  |

#### Add-on package for entertainment

• AIS PLAY MOVIES • Bt199/m

> HB@GO HB@HD R<sub>2</sub>









- Entertainment Non-Stop Bt19/d, 512kbps SVIU or HCOQ or KARAOKE
- AIS PLAY Maomao Bt59/30d



## **Mobile: Market pricing**



| • P        | ostpai  | d    |                |      |                | AIS         |              |                |                     | truemo | ve 🖪        |              |                |       | dtac         |
|------------|---------|------|----------------|------|----------------|-------------|--------------|----------------|---------------------|--------|-------------|--------------|----------------|-------|--------------|
| F          | ee (Bt) |      | Data (G        | B)   | Call (mins)    | Others      | Da           | ta (GB)        | Call (mins)         | Othe   | ers         | Data (GB)    | Call (n        | nins) | Others       |
|            | 299     |      | 1.5            |      | 100            | AIS         |              | 1.5            | 100                 |        |             | 1.5          | 10             | 0     |              |
|            | 399     |      | 5              |      | 150            | AIS<br>WiFi |              | 5              | 150                 |        |             | 5            | 150            | 0     |              |
|            | 499     |      | 10             |      | 200            |             |              | 10             | 200                 | Wi-Fi  |             | 10           | 20             | 0     |              |
|            | 599     |      | 16             |      | 300            | NEXTG       |              | 16             | 300                 |        |             | 40           | 100            | 00    |              |
|            | 699     |      | 20             |      | 300            | PLAY        |              | 20             | 300                 | true   |             | 20           | 300            | 0     | dtacwifi     |
|            | 899     |      | 30             |      | 400            | ( APPARA    |              | 30             | 400                 |        |             | 30           | 400            | 0     | atacwifi     |
|            | 1,099   |      | Unlimit        | ed   | 700            |             | Un           | limited        | 700                 | G.     |             | Unlimited    | 70             | 0     |              |
|            | 1,899   |      | Unlimit        | ed   | 1,200          | НВ⊙ ∰       | l            | limited        | 2,000               | 75     | •           |              |                |       |              |
|            | 1,999   |      | Unlimit        | ed   | 2,000          | WARNER BRO  |              |                |                     |        |             |              |                |       |              |
|            | 2,199   |      |                |      |                |             |              |                |                     |        |             | Unlimited    | Unlim          | ited  |              |
|            | N       | lext | G Flexi        | Spee | d              |             | Super Khum   |                |                     |        |             | Jai La       | ew Job&S       | Smart | Net          |
| Fee<br>(Bt |         |      | Call<br>(mins) |      | Details        | Fee<br>(Bt) | Data<br>(GB) | Call<br>(mins) | Detail              | s      | Fee<br>(Bt) | Data<br>(GB) | Call<br>(mins) |       | Details      |
| 450        | ) 20    |      | 200            | R    | t450 pack is   | 549         | 40           | 600            |                     |        | 399         | 30           | 300            | Only  | converted to |
| 550        | ) 40    |      | 200            | ;    | allowed for    | 749         | 60           | 1,000          | Allowed for sub. on | -      | 450         | 40           | 450            |       | ΓAC sub are  |
| 749        | 9 60    |      | 200            | nev  | v/convert sub. | 949         | 80           | 1,200          | 000.011             | ,      | 599         | 40           | 1,000          |       | allowed      |

#### Prepaid

DTAC

| Segment                     | SIM (Bt) | Data (Bt/mb     | ) Call (Bt/min                      | SIM (Bt)                   | Data (Bt/mb)      | Call (Bt/min) | SIM (Bt) | Data (Bt/mb)     | Call (Bt/min)                          |
|-----------------------------|----------|-----------------|-------------------------------------|----------------------------|-------------------|---------------|----------|------------------|--|
| Social                      | Bt50     | Bt1.5/mb        | 1 <sup>st</sup> min Bt1 +<br>Bt0.84 | Bt49                       | Bt1.5/mb          | Bt0.90        | Bt49     | Bt1.99/mb        | 1 <sup>st</sup> min Bt0.99 +<br>Bt0.55 |
| SIM                         | Unlimit  | ed 7 social app | os, Bt15 credit                     | Unlimit                    | ted 14 social app | os, No credit | Unlimit  | ed 9 social apps | s, Bt15 credit                         |
| Unlimited Prepaid Promotion |          | otion B         | aht/Speed                           | Ca                         | all               | Condition     | Wif      | fi               | Period                                 |
|                             | AIS      | Bt              | 200/10Mbps                          | 1 <sup>st</sup> 15min free | + Bt0.99/min.     | New SIM/MNP   | -        | 1-               | 30 Nov. 2019                           |

15min per call (Auto cut off)

1st 15min free + Bt0.99/min.

New SIM

New SIM/MNP

Bt200/10Mbps

Bt200/10Mbps

| Source: operator's v | website, as | of Nov | 2019 |
|----------------------|-------------|--------|------|
|----------------------|-------------|--------|------|

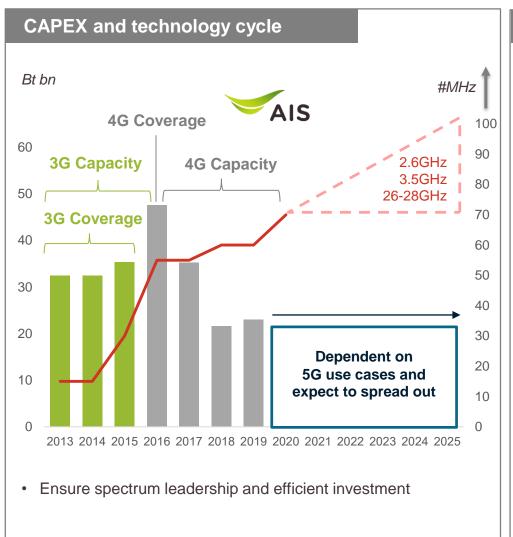
Free 30 days

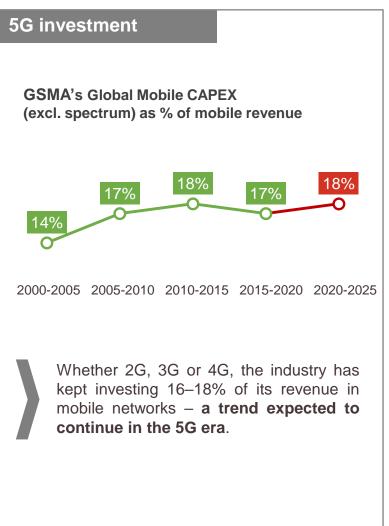
1-30 Nov. 2019

1-30 Nov. 2019

## **5G**: More spreading investment outlook

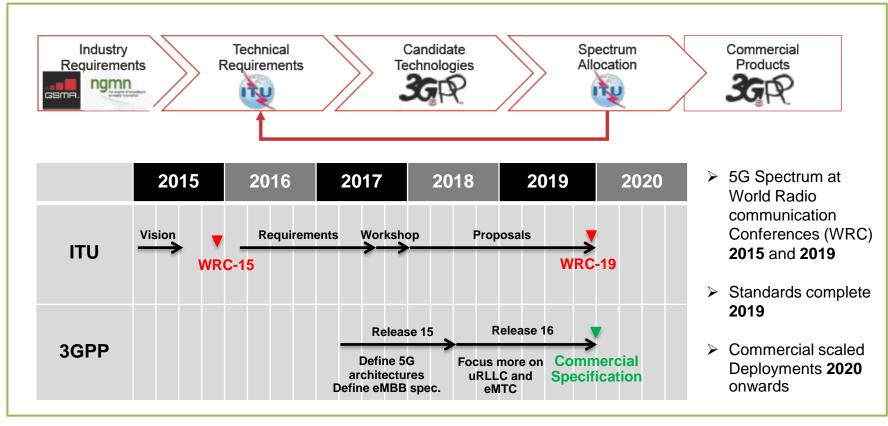








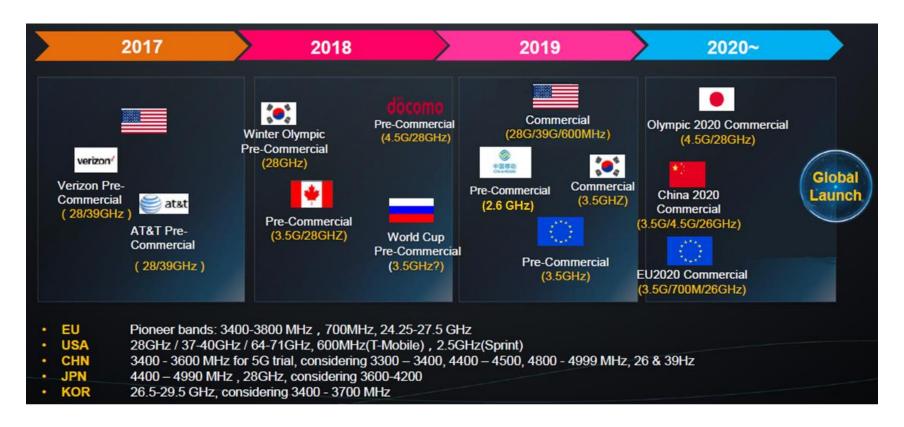
## **5G Standardization – Timeline, key date and players**



@ G5MA 2015

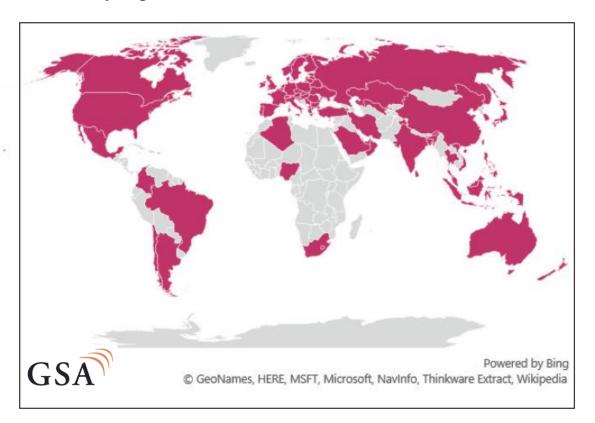


### Global pre-commercial/commercial 5G launch plan





## 5G deployment worldwide



By mid Jan 2019, 201 operators in 83 countries investing in 5G, including tests, trials, plan, pilot deployment and commercial launch.



#### **5G Devices**





Samsung 5G prototype phone in CES 2019



AT&T announces 3 mobile 5G devices



Netgear 5G WiFi hotspot



Samsung 5G on mmWave & sub-6 GHz (2H 2019)

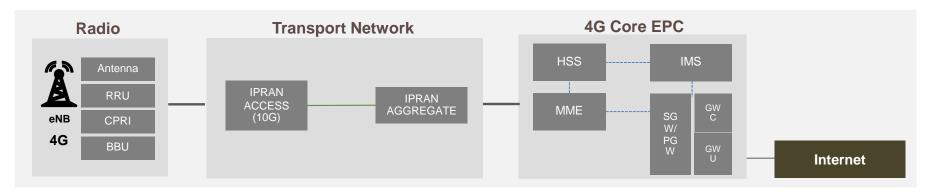




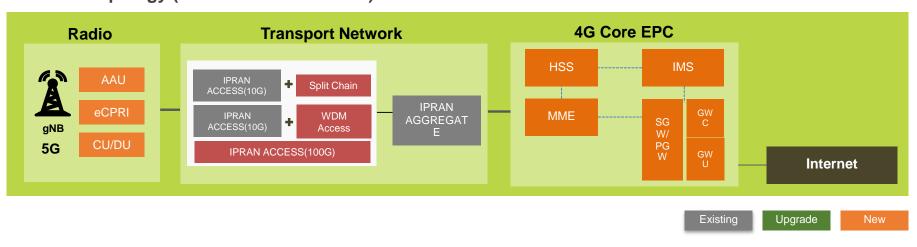




#### **Existing 4G Topology**



#### **5G NSA Topology (NSA: Non-StandAlone)**







## Network infrastructure preparation for 5G

| AIS core   | netw   | ork is  |
|------------|--------|---------|
| upgrada    | ble to | support |
| 5 <b>G</b> |        |         |

 Tested & Deploy NFV and CUPS network solutions 5G new base stations can be interworking with existing network

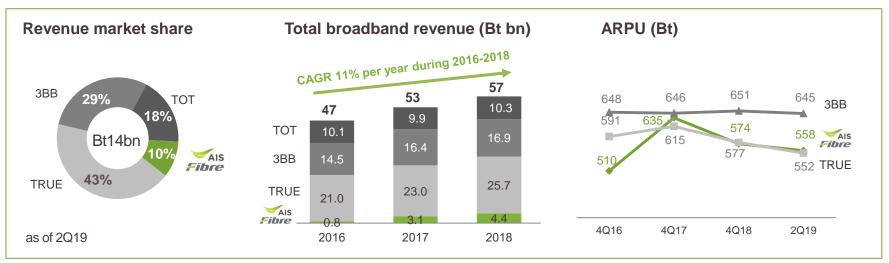
Also including IPRAN enhancement to support higher bandwidth

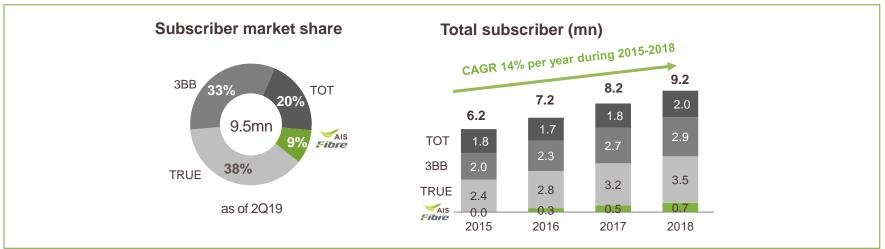
New Frequency spectrum is required to support 5G

2.6GHz, 3.5GHz, 26-28GHz







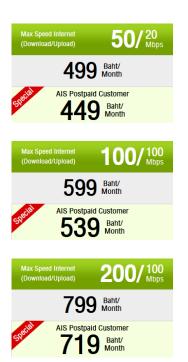


## AIS Fibre: Competitive price plans targeting pure internet, game and FMC customers



#### **Home Broadband**

· Basic pure internet pack for early broadband adopters including ADSL users



Updated: Nov-19

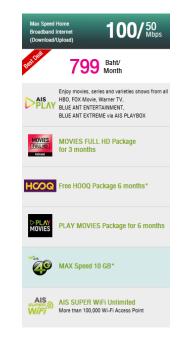
#### **eSports**

· Target gamers by separating network between Gaming & Internet



#### Power4 MAXX

Offer FMC including fibre broadband, mobile data, premium content, and Super WiFi



#### SUPER MESH WIFI

Offer a high-speed fibre internet experience in every corner of a home



## **FBB: Market pricing**



## AIS

|    | 710            |               |                  |                            |
|----|----------------|---------------|------------------|----------------------------|
|    | Price          | Data speed    | Mobile Call/Data | Others                     |
|    | 499            | 50/20 Mbps    | -                | -                          |
|    | 599            | 100/100 Mbps  | -                | -                          |
| FM | C 699          | 50/20 Mbps    | 5GB              | AIS Play 6m                |
|    | 790            | 100/100 Mbps  | -                | eSport package             |
| FM | C 799          | 100/50 Mbps   | 10GB             | AIS Play 6m                |
|    | 799            | 200/100 Mbps  | -                | -                          |
|    | 890            | 200/200 Mbps  | -                | eSport package             |
|    | 990            | 300/300 Mbps  | -                | eSport package             |
| FM | C 999          | 300/100 Mbps  | 15GB             | AIS Play 6m                |
|    | 999            | 1Gbps/100Mbps | -                | -                          |
|    | 1,099          | 1Gbps/100Mbps | -                | AIS Play, Netflix 3m       |
| FM | <b>C</b> 1,299 | 300/100 Mbps  | 100min, 30GB     | AIS Play 6m,<br>Netflix 3m |

## 3BB

| Price | Data speed                          | Others       |
|-------|-------------------------------------|--------------|
| 590   | 100/100 Mbps                        | Mono Max 30d |
| 700   | 200/200 Mbps                        | Mono Max 30d |
| 750   | 200/200Mbps+200/200Mbps (Mesh Wifi) |              |
| 900   | 300/300 Mbps                        | Mono Max 30d |
| 1,200 | 500/500 Mbps                        | Mono Max 30d |
| 1,590 | 1Gbps/100Mbps                       | Mono Max 30d |
| 2,999 | 1Gbps/500Mbps                       | Mono Max 30d |

#### **true** online

| Price | Data speed    | Mobile Call/Data | Others      |
|-------|---------------|------------------|-------------|
| 599   | 50/20 Mbps    | 5 GB             | -           |
| 799   | 100/50 Mbps   | 10 GB            | Enjoy HD    |
| 899   | 200/50 Mbps   | 60min, 10GB      | TrueID TV   |
| 899   | 200/200 Mbps  | 10GB             | Game pack   |
| 899   | 1Gbps/100Mbps | -                | -           |
| 999   | 200/50 Mbps   | 300min, 15G      | -           |
| 999   | 300/300 Mbps  | 10GB             | Game pack   |
| 999   | 1Gbps/100Mbps | 5 GB             | TrueID 12m  |
| 1,599 | 1Gbps/100Mbps | 300min, 20GB     | TrueID12m   |
| 1,999 | 1Gbps/100Mbps | -                | Gold HD     |
| 2,199 | 200/100 Mbps  | -                | Platinum HD |
| 2,399 | 1Gbps/100Mbps | -                | Platinum HD |

#### TOT

| Price | Data speed    |
|-------|---------------|
| 590   | 100/100 Mbps  |
| 700   | 200/200 Mbps  |
| 900   | 300/300 Mbps  |
| 1,200 | 500/500 Mbps  |
| 1,590 | 1Gbps/500Mbps |

## **Digital content: More varieties and exclusivities**





Introduced content packages to attract customers with different preferences e.g. sports, family, movies at more affordable prices on both AIS PLAY and AIS PLAYBOX.

#### Mobile



PLAY PREMIUM Access to all exclusive content Bt299/month PLAY MOVIES HBO, CINEMAX, WARNER, BLUEANT

Bt199/month Free 1 month PLAY SERIES
WARNER, BLUEANT

Bt99month or Bt5/day

PLAY NEWS HEADLINE NEWS, CNN

Bt99month or Bt5/day

#### **Fixed broadband**



## PLATINUM

FULL HD

Ultimate entertainment in all forms Bt599/month

# MOVIES FULL HD

Ultimate movies & series Bt399month

## FAMILY FULL HD

World class cartoons Bt299month

# SPORTS FULL HD

Thrilling sports matches Bt199month

Updated: Nov-19

# Continued highly-recognized in brand and customer engagement

Mark #1

in brand

leadership



#### **Ranked World's Strongest Telecoms Brand**



 Awarded "World' Strongest Telecoms Brand" by Brand Finance with a brand strength index (BSI) score of 90.0 out of 100, highest in 300 most valuable telecoms brands



 Measured by the efficacy of a brand's performance:

- Marketing investment
- Stakeholder equity
- Business performance

 The only brand in the industry globally to post a AAA+ rating

#### Most retweeted hashtags in 2018



 Received "2018 Most engaged brands in Thailand" from Twitter

Engaged with digital users on social media



 Best Brand Performance on Social Media, Social Media Platform and Media Campaigns by Thailand Zocial Awards 2019

#### **Distribution Channel**



AIS Branded Shop (run by both AIS and partners)

150+ Shops



**Exclusive Partner** 

650+ Shops





## Telewiz: exclusive branded shop by partner

430+ Shops





#### Local small retailers

19K+ Shops



#### Retailers

3,000+ Shops













#### **AIS Buddy**

1,100+ Shops





#### **Electronic Distribution Channel**

400K + Points



























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Some statements made in this material are forward-looking statements with the relevant assumptions, which are subject to various risks and uncertainties. These include statements with respect to our corporate plans, strategies and beliefs and other statements that are not historical facts. These statements can be identified by the use of forward-looking terminology such as "may", "will", "expect", "anticipate", "intend", "estimate", "continue" "plan" or other similar words.

The statements are based on our management's assumptions and beliefs in light of the information currently available to us. These assumptions involve risks and uncertainties which may cause the actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Please note that the company and executives/staff do not control and cannot guarantee the relevance, timeliness, or accuracy of these statements.