

## 2Q25 Maintaining growth by quality and connectivity demand

### **Growing values with economy**

### Strong businesses growth from connectivity demand



Thai economy challenged by softer consumer sentiments with lower tourists and global economic uncertainties



Mobile Revenue growth **Mobile** remained resilient growth with value-driven strategy and 5G momentum



**FBB** delivered robust growth through quality subscriber expansion and premium services

**FBB Subscribers** 



Sustainable profit delivering aligned with quality revenue growth and prudent cost spending

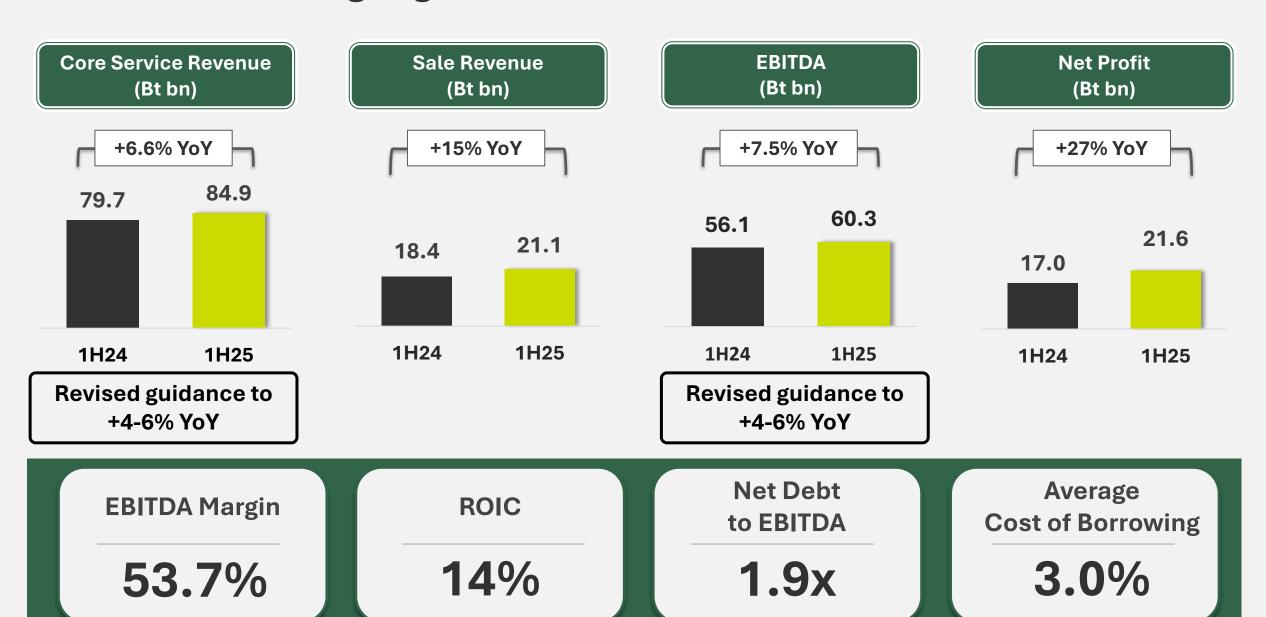


**Enterprise** growth fueled by connectivity and digital solution demand.

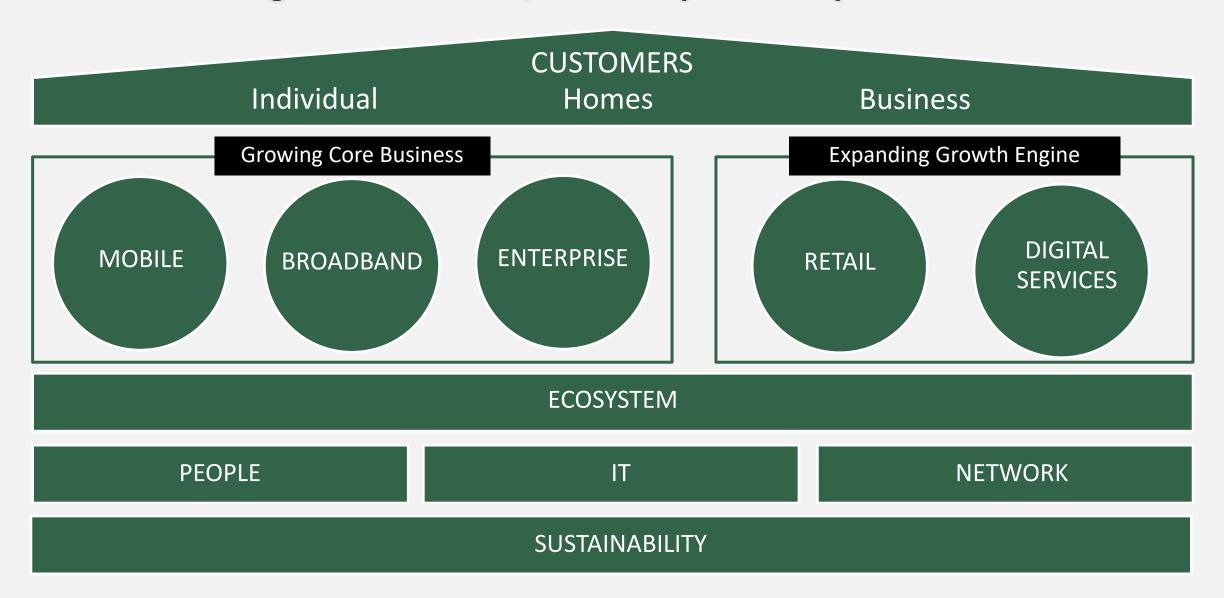


Sales growing YoY driven by retail-focused strategy and special demand amid concerns of U.S. tax tariff

## 1H25 beat leading to guidance revision with cautious outlook



# Empowering lives and businesses with trusted connectivity, digital innovations, and exceptional experiences





## VALUE DRIVEN MOBILE BUSINESS

### STRATEGIC DIRECTION

## **KEY ACHIEVEMENT**

### THE NEXT MOVES

## **SUSTAIN NETWORK LEADERSHIP**

**UPSELL & 5G MONETIZATION** 

**DIGITAL FIRST OPERATING MODEL**  Secure Essential Spectrum



5G subs growth to 14mn



Launched EPL & Thai League to enhance proposition



myAIS 3.0 improves cross sell and upsell opportunity



Sustaining Trust in Connectivity

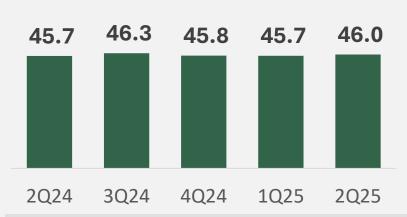
Continue monetizing 5G and Flagship content to grow data usage

**Driving Hyper-**Personalization Service Offering to empower customer experience

# Maintain quality subscriber base from quality focus

Mobile Subs (mn subs) and % Churn rate

2.6% 2.1%



- Net add remained positive from lower churn, despite lower gross add.
- Churn rate continued improving to 2.1% (from 2.6% in 2Q24).

ARPU continued growing from value focus and cross sell

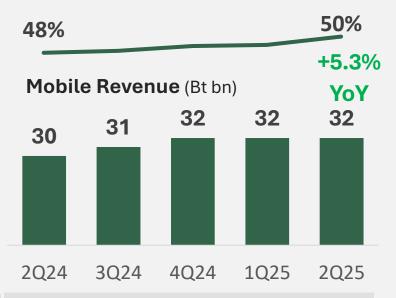
Mobile Blended ARPU (Bt/subs/month)



- ARPU improved across new and existing subs driven by:
  - 5G Upselling (14mn of subs)
  - Higher value pack upselling
  - Cross-sell value-added services

Sustaining revenue growth and market share gain





 Revenue market share gain momentum from value driven and quality focus.



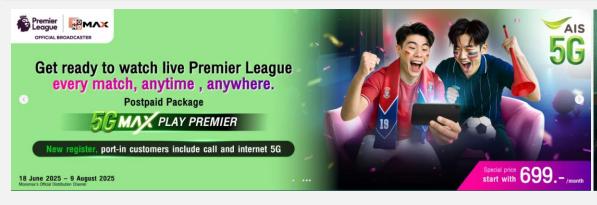
# MOBILE: UPSELL & CROSS-SELL ON VALUE-ADDED SERVICES

### PREPAID: Cross selling with OTT and Entertainment services





## POSTPAID: Flagship content bundling and cross-selling







## **MOBILE:**

## **ENHANCED PERSONALIZED OFFERINGS AND BRAND PROPOSITION**

### Personalized selling platform

**Enhanced brand value proposition** 

myAIS 1.0

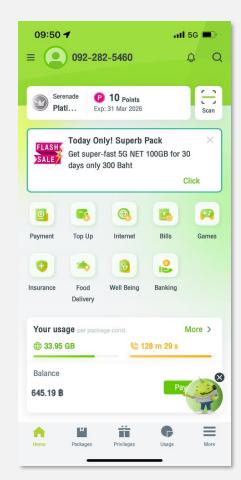
myAIS 2.0

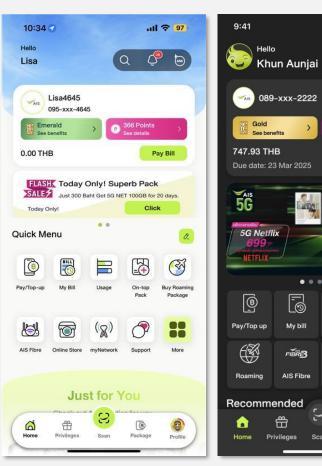


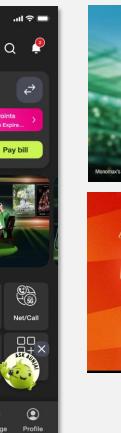
myAIS 3.0

P 1,000 Points 65 Points Expire

Pay bill













## MORE THAN BROADBAND CONNECTIVITY

## STRATEGIC DIRECTION

### **1H KEY ACHIEVEMENT**

### THE NEXT MOVE 2H

FOCUS
HIGH VALUE SEGMENT

Average new sub ARPU above 600 Bt

Playbox & content



Key products: HomeFiberlan, Super Fast,



DIFFERENTIATION with INNOVATIVE PRODUCTS

INTEGRATION FOR ONE OPERATION

Maintain revenue growth rate at high-single digits



On-Track integration



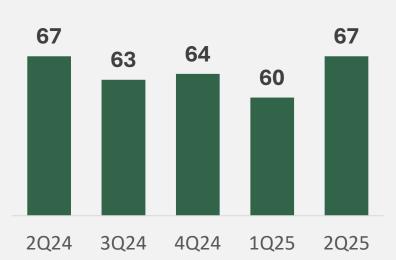
Quality over Quantity acquisition amid cautious outlook

New strategic products & EPL bundling

One Operation & Organization in FY26

Maintain subscriber base expansion with quality focus

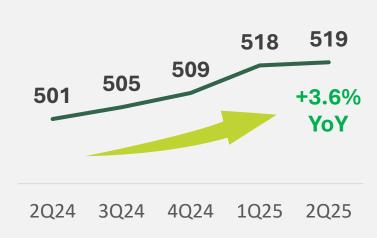
FBB Net addition ('000 subs)



- Net add remained >60k with focus on quality subs acquisition.
- Efficient churn management
   <1.0%.</li>

ARPU growth with high value offerings and cross-sell

FBB ARPU (Bt/subs/month)



- ARPU growth from higher value packages and cross-sell valueadded content.
- Average new subs with ARPU >600Bt.

Growth momentum and quality service led market share gain

% FBB Revenue market share



 AIS continuously gaining revenue market share with subscriber expansion with revenue growth at high-single digits.



# HIGH VALUE CONNECTIVITY PRODUCTS FROM INNOVATED SERVICES

Connectivity: Upselling higher value plans corresponded with higher demand











# GROWING BEYOND CONNECTIVITY WITH NEW DIGITAL ADJACENCIES

### **Beyond Connectivity: Cross-selling to enhance digital experience**











## **G** CONNECTIVITY-LED ENTERPRISE DIGITIZATION

### STRATEGIC DIRECTION

## **KEY ACHIEVEMENT**

### THE NEXT MOVE

5G NETWORK OPPORTUNITIES

Expanded 5G private network to oil & gas industry



Continue 5G monetization for new customers

CAPTURE EDS OPPORTUNITY

EDS Revenue growing high-single digits



New services to support demand connectivity from enterprises & OTT

CLOUD & DC GROWTH ENGINE

AIS – Oracle Cloud & GSA commence Operations



Strengthen AIS clouds offerings & multi-DC locations

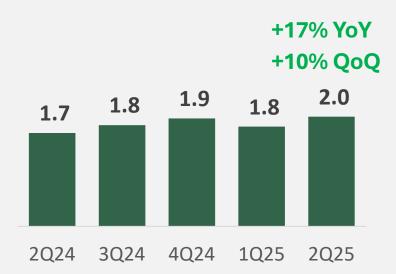
# ENTERPRISE: CONNECTIVITY-LED ENTERPRISE GROWTH

Enterprise revenue on track with double-digits growth

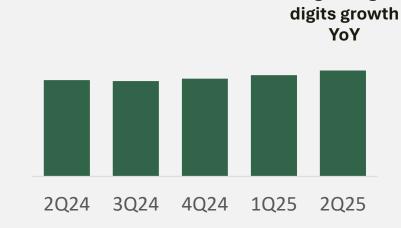
**EDS continued growing from strong demand for connectivity** 

Cloud as a growth engine

Enterprise revenue (Bt bn)

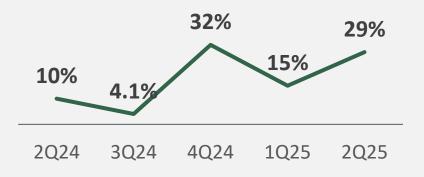


 Enterprise revenue growth remained intact with strong pipeline driven by customers maintain the need for digitization. EDS Revenue (Bt bn)



High-Single

 EDS growth at high single digit driven by resilient connectivity demand. % YoY CCIID Revenue growth



 CCIID revenue on a growth trajectory, driven by the cloud business, a key enabler of digital transformation.

# AIS CLOUD (powered by Oracle Cloud Infrastructure) THE FIRST THAI HYPERSCALE CLOUD

## **THAI CLOUD**

OTHER LOCAL PROVIDERS



Sovereign & Secured

Designed for Thailand. Governed by Thai Law.

Data hosted within Thailand, operated under Thai jurisdiction, and aligned with national regulations — with flexible terms, Thai-language contracts, THB-based billing, and 100% local support.





### HYPERSCALE CLOUD



Scalable & Comprehensive

Grow Faster. Stay Resilient. Serve More. All in One Cloud.

Delivering the performance, elasticity, and compute power for Al, analytics, and mission-critical workloads. Ready for hybrid, multi-cloud, and resilient with DC/DR support. Access full-stack services from laaS to Al

15

OTHER GLOBAL PROVIDERS



## **ENTERPRISE KEY FOCUS**

## **KEY ENTERPRISE PRODUCTS AND SERVICES**







## Al and Data Analytics



# Digital Platform & APIs



## Industry Transformation



Manufacturing

Transportation & Logistics

Property & Retail

Public Sector

SME



# **UNLOCKING NEW RETAIL POSSIBILITY**

## STRATEGIC DIRECTION

## **KEY ACHIEVEMENT**

## THE NEXT MOVE

ACCELERATE
PROFITABLE GROWTH

Sales Growth 15% YoY with Margin 4.4%

**~** 

Increase higher-margin product mix

Inventory Turnover improved from 35 to 31 days (Retail Business)



X-SELL VALUE-ADDED SERVICES

20% growth of accessories sales in shops



Growing non-telco ecosystem sales

ENHANCED
RETAIL EXPERIENCE

New flagship store renovation that improve revenue per store by 7%



Design to generate personalization experience

# AIS RETAIL BUSINESS: GROWING SALES WITH ENHANCE PROFITABILITY

Sales driven by retail-focus strategy and concern over tariff

Sales (Bt bn) & %YoY growth



- Accelerated sales revenue with retail-focused.
- Special boost in handset demand from U.S. tariff concerns.

% Sales margin

% Sales margin



2Q24 3Q24 4Q24 1Q25 2Q25

- Maintained % sales margin target at >5% in FY25.
- Boosting with accessories sales and cross-sell i.e., device protection.

Increased sales efficiency and stock management

Inventory day (days)



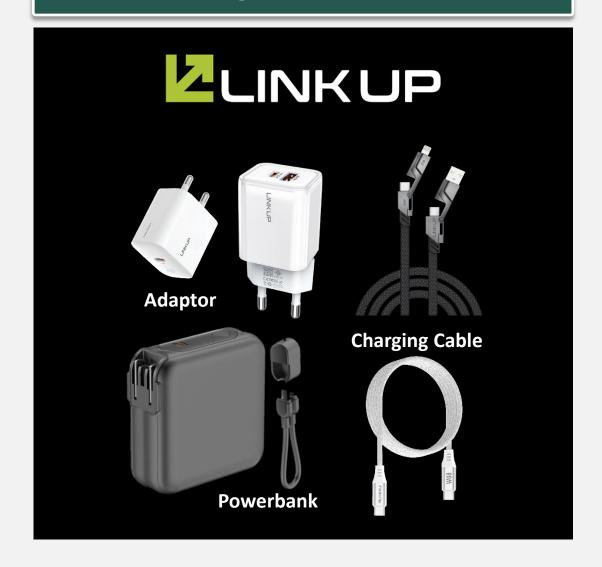
2Q24 3Q24 4Q24 1Q25 2Q25

 Inventory days improved from 35 days to 31 days in 2Q25 with stock management and store efficiency improvement.



# AIS RETAIL BUSINESS: GROWING SALES WITH PROFITABILITY FOCUS

### **Growing accessories sales**



## Leveraging handset ecosystem





## **EXPANDED DIGITAL SERVICES**

# Entertainment The Ultimate Entertainment & Sports



### **Digital Finance**



#### **Timeline**

19 Jun 25
Obtained the approval for the establishment

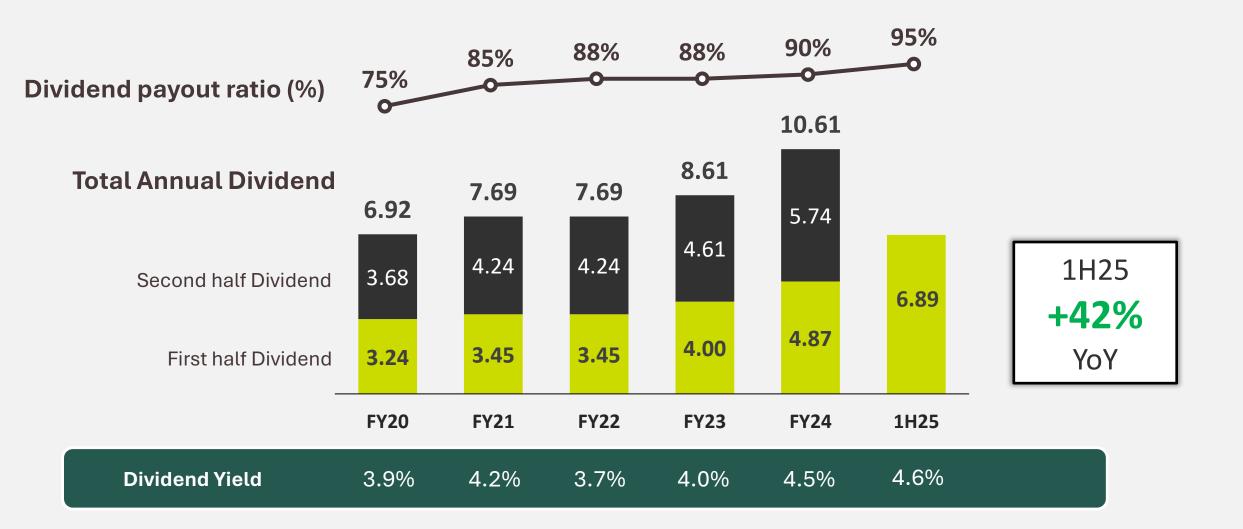


**1H26**Start commercialize

 Integrating video and content services to provide comprehensive digital services.

- Expanding to digital services beyond connectivity.
- Opportunity for new revenue stream.

## Sustained and growing shareholder return



## CAPITAL ALLOCATION FOR SUSTAINABLE RETURN



Core Business Investment



Digital Investments



Strong Capital
Structure



Shareholders' Return

- CAPEX < 15% of Revenue
  - Business Growth85%
  - Modernization & Integration 15%
- Spectrum to maintain leadership

- Bt 3-5bn over 3 years
- Virtual Bank
- Data Center and Cloud business

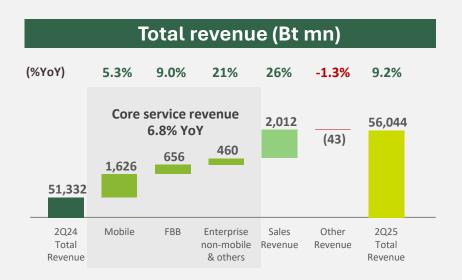
- Leverage below 2.5X
- Maintaining diversified debt portfolio focusing ESG and Retail



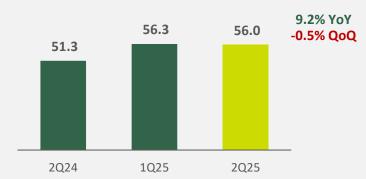
# **QUARTERLY PERFORMANCE**



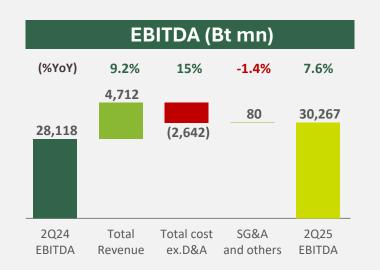
## 2Q25: Performance sustained with continued focus on profitability



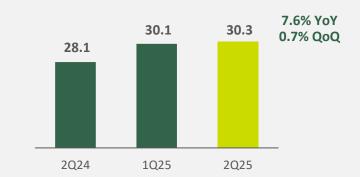
#### Total revenue (Bt bn)



**Total Revenue increased YoY**, with solid momentum in all businesses, while **decreasing QoQ** from lower device sales from seasonality.

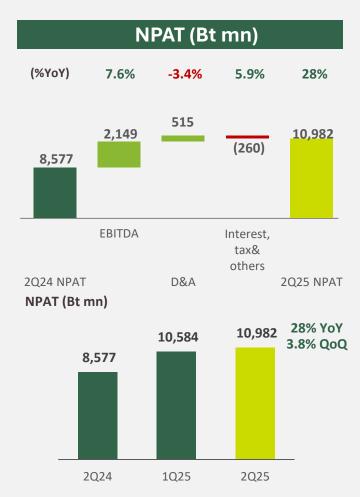


#### EBITDA (Bt bn)



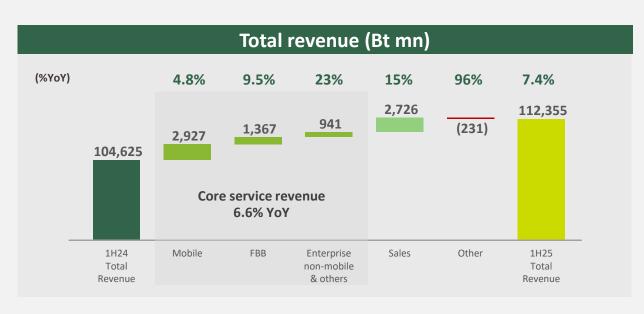
**EBITDA improved YoY and QoQ** driven by core service revenue growth coupled with efficient cost spending.

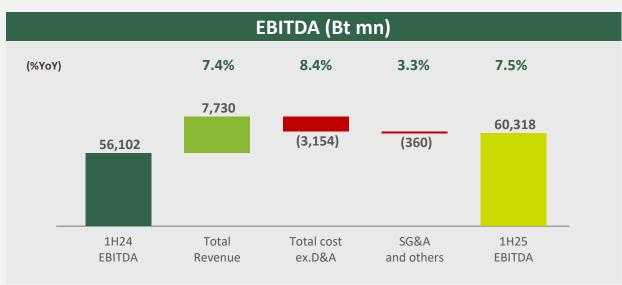
**EBITDA Margin at 54.0**% higher YoY due to profitable revenue and quality focus.

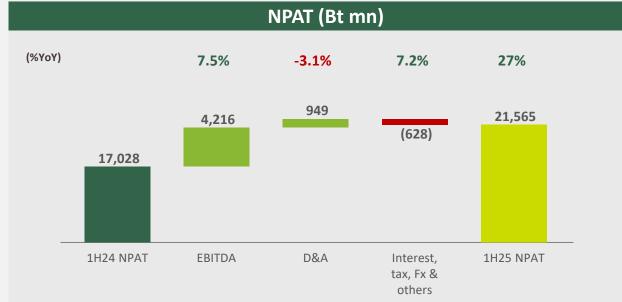


**NPAT improved YoY and QoQ** with solid operating performance, lower depreciation & amortization base, and lower finance cost.

## 1H25: Growth driven from quality focus and prudent cost spending





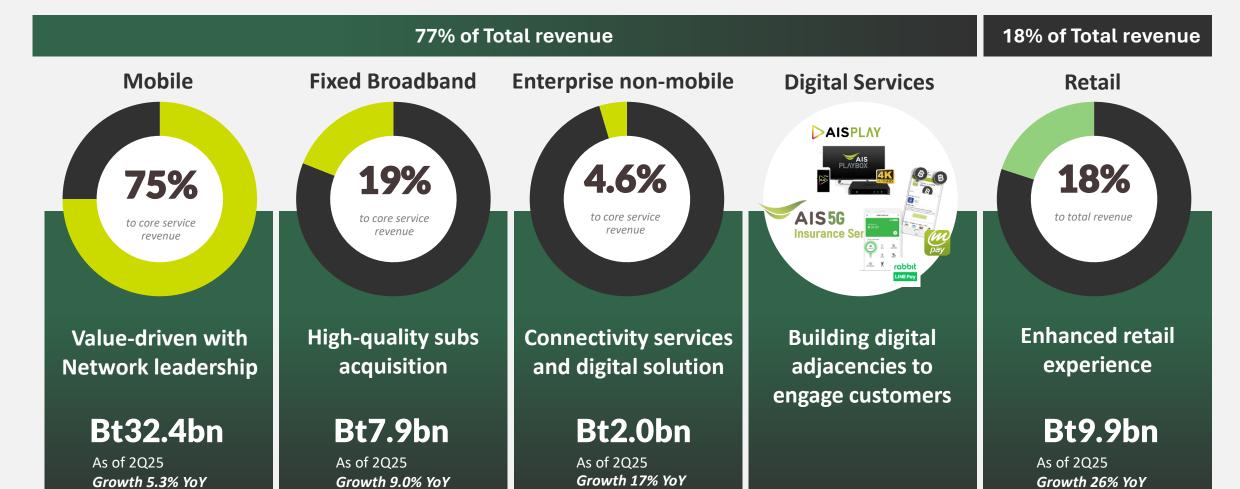


- Core Service Revenue increased 6.6% YoY supported by continued momentum in all businesses.
- **EBITDA improved 7.5% YoY**, as a result of all core business growth and a focus on profitable operations.
- NPAT showed 27% growth YoY driven by strong operating performance, lower depreciation base, and lower financial cost.

## AIS: Empowering lives and businesses towards exceptional experiences

## Core service revenue

## Sales revenue



## FY25 Guidance: Revised guidance with cautious outlook

Note: There is no impact to guidance from the recent spectrum auction

Item	Guidance	1H25	Rationale
Core service revenue	Around 4 - 6% (Revised from 3-5%)	Growth 6.6%	<ul> <li>Focused on quality-driven expansion to enhance customer experience.</li> <li>AIS maintains cautious outlook due to economic uncertainties.</li> <li>Mobile: leveraging network quality and reliability, 5G monetization, and enhanced value-added services and content offerings driven by EPL.</li> <li>Broadband: expand subscriber base boosted by flagship content offering and drive ARPU growth through services beyond connectivity.</li> <li>Enterprise: prioritize connectivity products and cloud services, leveraging strong customer relationships to introduce add-on solutions.</li> </ul>
EBITDA	Around 4 - 6% (Revised from 3-5%)	Growth 7.5%	<ul> <li>Grow in-line with quality revenue expansion with ongoing cost of integration.</li> <li>AIS will ensure prudent spending to drive new services and capture synergies from recent acquisitions by leveraging economies of scale and strengthening cost management to enhance profitability.</li> </ul>
CAPEX (exclude spectrum)	Approx. Bt26 - 27bn (Maintained)	Bt 9.2 bn	<ul> <li>The investment strategy will ensure network quality and reliability.</li> <li>FY25 places additional emphasis on modernization, integration, and underground cabling.</li> </ul>



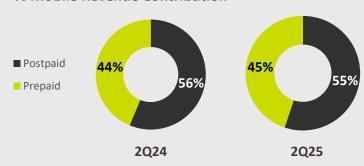
## Mobile: Focused network quality and value-driven strategy





 Growth driven by ARPU improvement and quality subs growth from value-focused strategy

#### % Mobile Revenue Contribution



 Prepaid contribution increment aligned with prepaid ARPU improvements.

### Total subscriber (mn)



#### Net additional subscriber ('000)



 Growth was supported by effective churn management under a quality-focused strategy.

### Mobile ARPU (Bt/sub/month)



• ARPU rose from upsell higher-value packages and cross-selling value-added services.

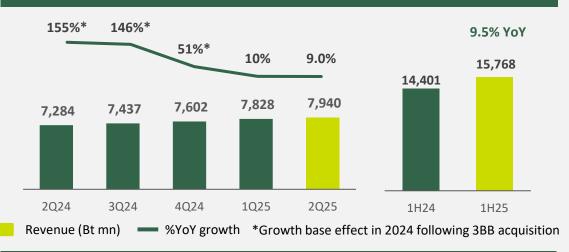
#### **Data Consumption**



\*Note: VOU excludes data from MMS sending from 3Q24 onwards

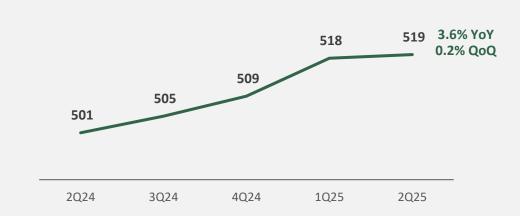
# Home Broadband: Driven by quality subscriber expansion and premium services

### Revenue boosted by ARPU uplift and subs growth

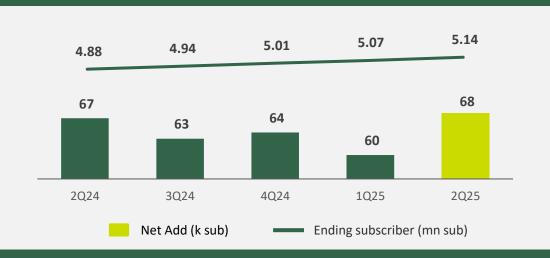


### ARPU uplift from upsell value pack and cross sell

FBB ARPU (Baht per month)



### Subscribers acquisition with quality focus



### **Enhancing customer value with premium packages**



## Delivering exceptional experience with superior network quality

**Driving 5G adoption to boost ARPU** 

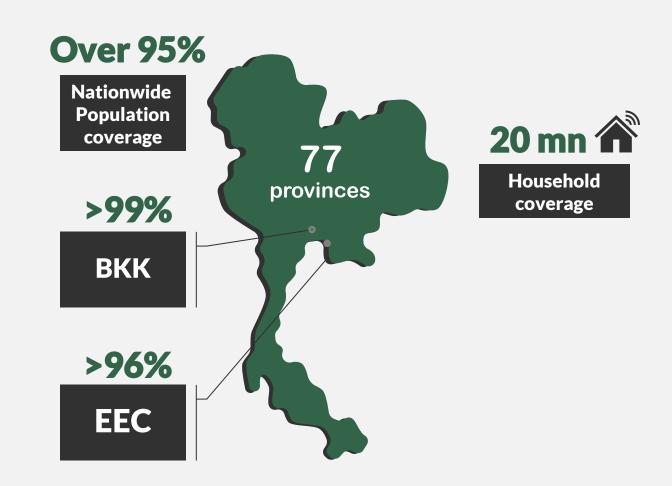
**5G** network coverage

**Broadband coverage** 

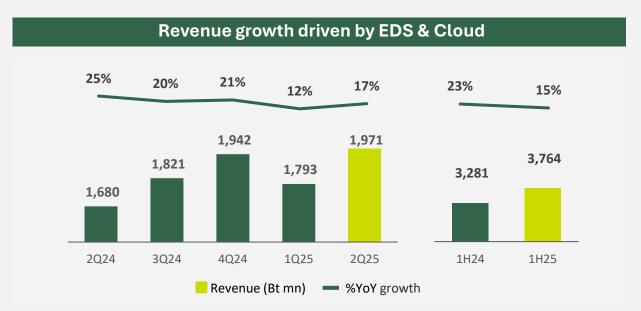




Improved value through 5G adoption



## Enterprise non-mobile: Driven by demand for connectivity services



#### Strong digital infrastructure demand from local & regional clients Cloud, Data center **Enterprise Data service** (EDS) Cybersecurity, IOT & ICT solutions 33% 32% 32% 15% 10% 4.1% 10% 8.6% 3024 4Q24 1Q25 2Q25 2Q24 3Q24 4Q24 1Q25 2Q25 2024

%YoY revenue growth







Al and Data Analytics

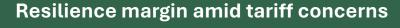




## Retail Sales: Growing with strategic focus boosted by tariff concerns

#### Sales growth with enhanced focus in retail sales











# FINANCIAL INFORMATION



## Recent 2100MHz acquisition - impact to Income statement

Summary of accounting impact from 2100 MHz National Telecom contract expiry and recent auction

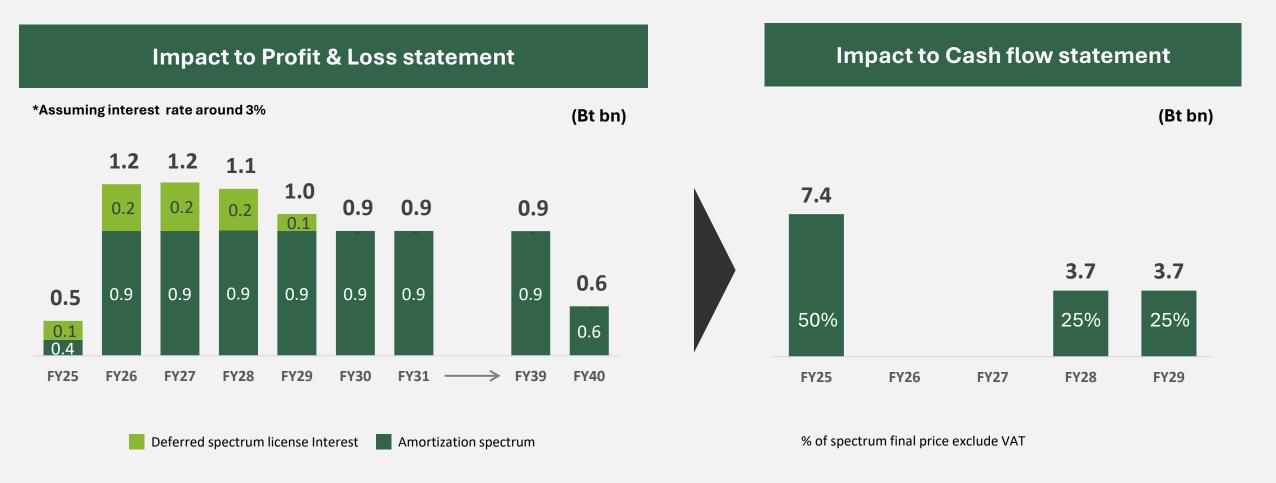
Income statement (Bt bn)	2Q25 2100 MHz spectrum arrangement with NT *	4Q25 Estimate impact for spectrum auction **		
Core service revenue	-	-		
IC and NT partnership	2.1	-		
Total revenue	2.1	-		
Depreciation & Amortization	0.9	0.24		
Network OPEX and NT partnership	2.1	-		
Cost of service	3.0	0.24		
Finance cost	0.01	0.05		
Profit before tax	(0.9)	(0.29)		
Net Profit	(0.7)	(0.23)		

EBITDA	No impact	No impact	
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<sup>\*</sup>The 2100 MHz contract with NT will expire on 3 August 2025.

<sup>\*\*</sup>Illustrating full quarter impact while impact will start from 4 August 2025 following 2100 MHz license issuance

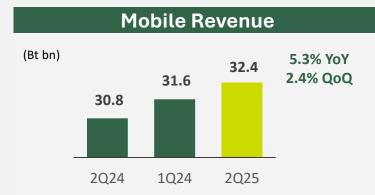
# Financial impact from the recent 2100MHz Auction Spectrum Amortization & Deferred Interest



## **Financial Highlights**

Bt mn	2Q24	1Q25	2Q25	%YoY	%QoQ	1H24	1H25	%YoY
Mobile revenue	30,775	31,640	32,401	5.30%	2.40%	61,114	64,041	4.80%
FBB revenue	7,284	7,828	7,940	9.00%	1.40%	14,401	15,768	9.50%
Other revenues	2,170	2,461	2,631	21%	6.90%	4,150	5,091	23%
Core service revenue	40,229	41,929	42,972	6.80%	2.50%	79,665	84,900	6.60%
IC and NT partnership	3,235	3,178	3,192	-1.30%	0.40%	6,601	6,370	-3.50%
Service revenue	43,464	45,107	46,164	6.20%	2.30%	86,267	91,270	5.80%
SIM and device sales	7,868	11,204	9,880	26%	-12%	18,358	21,084	15%
Total revenue	51,332	56,311	56,044	9.20%	-0.50%	104,625	112,355	7.40%
Cost of service	24,904	24,242	25,019	0.50%	3.20%	49,786	49,261	-1.10%
SG&A	6,574	6,555	6,460	-1.70%	-1.40%	12,464	13,015	4.40%
EBITDA	28,118	30,051	30,267	7.60%	0.70%	56,102	60,318	7.50%
EBIT	12,955	15,245	15,620	21%	2.50%	25,700	30,865	20%
NPAT	8,577	10,584	10,982	28%	3.80%	17,028	21,565	27%
Sales margin	6.0%	4.3%	4.5%					
EBITDA margin	54.8%	53.4%	54.0%					
Operating profit margin	24.3%	26.3%	27.0%					
NPAT margin	16.7%	18.8%	19.6%					

## **2Q25 Revenue Breakdown**



 Growth YoY and QoQ driven by ARPU improvement aligned with quality-focused strategy, upselling higher-value packages, and increasing data consumption.

### **IC and NT Partnership**



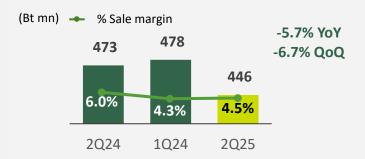
- Decreasing YoY from lower network traffic with NT
- Increasing QoQ from a higher interconnection charged revenue.

#### **Fixed broadband Revenue**



 Maintained growth momentum YoY and QoQ from subscriber base expansion and ARPU improvement through focused upsell and crosssell.

### **Net Sales & Margin**



 Softened YoY and QoQ due to a higher proportion of lower-margin product mix.

#### **Enterprise and Other Revenues**



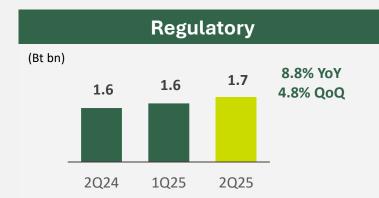
- Growing YoY led by EDS and cloud from digital transformation demand, boosted by higher roaming revenue from NT.
- Increasing QoQ align with enterprise revenue growth.

#### **Total Revenue**



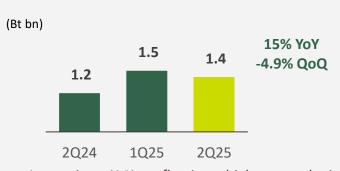
- Increasing YoY with solid momentum in all businesses.
- Soften QoQ from lower device sales from seasonality.

## 2Q25 Cost and Expense Breakdown



- Increasing YoY and QoQ in-line with core service revenue growth.
- The regulatory fee as a percentage of core service revenue was at 4.0%.

### **Marketing expense**



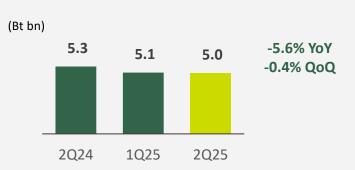
- Increasing YoY reflecting higher marketing activities and incentives in line with revenue growth
- Decreasing QoQ from high season in 1Q25.
- The marketing expense was at 2.5% of total revenue.

#### **Depreciation & Amortization**



 Decreasing YoY and QoQ in-line with lower rightof-use and fully depreciated 3G assets.

#### **Admin & Others**



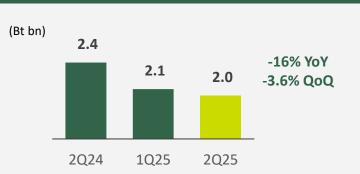
- Decreasing YoY from the high base in 2Q24, which included performance-based staff cost and provision for obsolete equipment.
- Decreasing QoQ from lower staff costs.
- The provision for bad debts as a percentage of postpaid and broadband revenue was at 2.1%.

#### **Network OPEX and NT partnership**



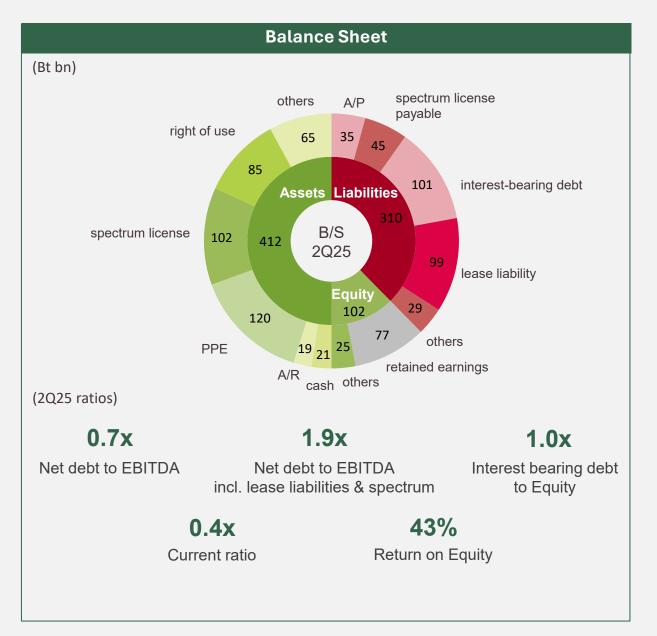
 Decreasing YoY and QoQ, from cost related to network integration.

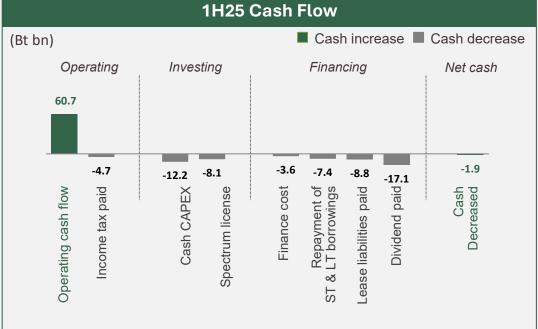
#### **Finance cost**



- Decreasing YoY and QoQ benefited from debt refinancing and loan repayments.
- The average cost of borrowing was at 3.0% in 2Q25.

## Healthy balance sheet and cash flow to support investment





**Operating cash flow remained healthy** to support ongoing CAPEX, spectrum payment, and dividend payment.

Free cash flow after lease liabilities paid of Bt26bn with high ability to provide returns to shareholder.

#### Average finance costs for 2Q25 = 3.0% p.a.

- Manage currency and interest rate risks with hedging instruments where applicable.
- Maintain investment-grade credit ratings;
  - Fitch: national rating AAA (THA)
  - S&P: BBB+, outlook stable





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The statements are based on our management's assumptions and beliefs in light of the information currently available to us. These assumptions involve risks and uncertainties which may cause the actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Please note that the company and executives/staff do not control and cannot guarantee the relevance, timeliness, or accuracy of these statements.